

# Apprentice Voice

**2024 Annual Local Authority Results** 

SDS Evaluation & Research Team August 2025



# The SDS Evaluation and Research team now gathers feedback from across the apprenticeship family using a streamlined rolling approach and reporting it in real time.

- Multiple previous set-piece surveys of apprentices have been replaced by an automatic distribution of questionnaires via SDS's management system (FIPS).
- All apprentices are given the opportunity to provide feedback shortly after they start their apprenticeship, shortly after they leave and again, 15 months after they leave.
- Anonymised information from FIPS is matched to responses, supporting deeper analysis and insight in real time.

- New data tools and techniques have been adopted by the Evaluation and Research Team to streamline the collection, reporting and analysis process.
- The Evaluation and Research team can produce a wider range of outputs and analyses more quickly, thanks to the time saved through automatic questionnaire distribution.
- The analysis and insight will be strengthened by additional deep-dives and further qualitative research.

# SDS' Evaluation and Research Team introduced a new innovative approach to gathering apprentices' views on their learning and outcomes across the apprenticeship family called Apprentice Voice.

All apprentices are given the opportunity to provide feedback at three key stages via automated surveys issued automatically via SDS's Management system via FIPS as follows:

- In training (issued 6 months after starting)
- Leavers (issued 3 months after leaving)
- Short Term Outcomes (issued 15 months after leaving)

These results cover feedback from apprentices between 1st January 2024 and 31st December 2024 with responses from 12,574 Modern Apprentices: 5,974 responses for In training survey, 4,074 for Leavers and 2,526 for Short Term Outcomes.

The research forms part of a wider SDS programme of research and evaluation to inform continuous improvement actions and the delivery of apprenticeships in Scotland.

This infographic presents the results for Apprentice Voice split by **Local Authority Area**\*.

**Notes**: The survey responses have been reweighted by gender, apprenticeship type and survey type to ensure that they are representative of the sample population. For many apprentices who completed the surveys during 2024, they would have been in training while there were some COVID-19 restrictions in place which may have affected their employment and training, and subsequently their views on their experience.

<sup>\*</sup> Please refer to our guidance document *Interpreting Disaggregated Data Responsibly* which includes a note on estimating margins or errors for smaller samples.



### Due to the sample sizes, the infographics will present the results for only:

 City of Aberdeen; Aberdeenshire; Angus; Dumfries & Galloway; Dundee City; East Ayrshire; East Lothian; City of Edinburgh; Falkirk; Fife; Glasgow City; Highland; Inverclyde; Midlothian; Moray; North Ayrshire; North Lanarkshire; Perth & Kinross; Renfrewshire; Scottish Borders; South Ayrshire; South Lanarkshire; Stirling; West Dunbartonshire and West Lothian.

**Note:** Please refer to our guidance document *Interpreting Disaggregated Data Responsibly* which includes a note on estimating margins or errors for smaller samples. If you have any queries, please contact <a href="mailto:evaluation&research@sds.co.uk">evaluation&research@sds.co.uk</a>



Training providers

56

210

City of Aberdeen

Responses

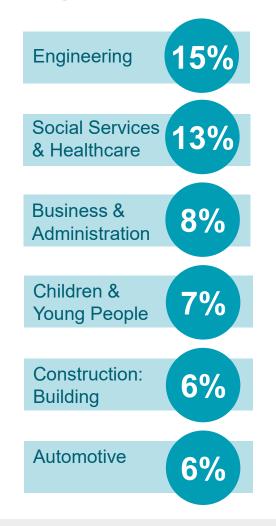
5,974

1

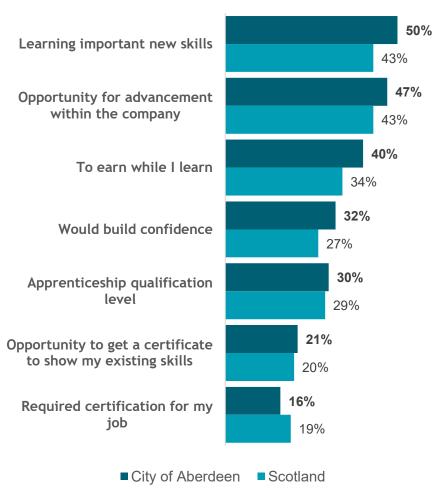
# Female Male 39% 61%

SIMD	City of Aberdeen	Scotland
1 (most deprived)	11%	22%
2	25%	22%
3	17%	21%
4	16%	21%
5 (least deprived)	34%	15%

## Top frameworks



### Reasons for starting MA





**In Training 2024** City of Aberdeen

**Training** providers

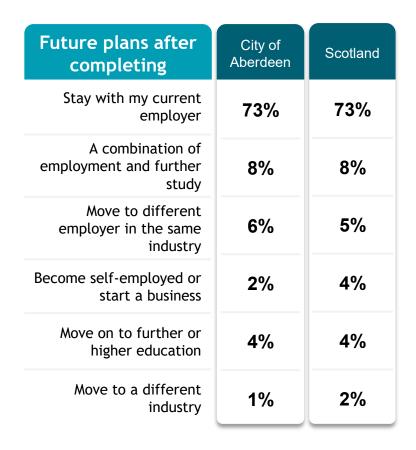
56

City of Aberdeen 210

Scotland

Responses

5,974















Leavers 2024
City of Aberdeen

Training providers

50

Responses (completers)

City of Aberdeen

126

Scotland

3,646

## Status 3 months after leaving

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

Self-employed/ own business

Unemployed and looking for work

Another Modern Apprenticeship

City of	
City of Aberdeen	Scotland
86%	86%
11%	8%
0%	2%
2%	1%
0%	0%



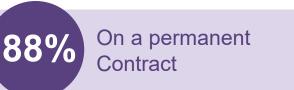
Working for the same employer





Working in the same sector







Quality of training from college or training provider <sup>1</sup>



95%

Quality of training from employer <sup>1</sup>



89%

#### Overall satisfaction 1



95%

Likelihood to recommend <sup>1</sup>



94%

Better long-term career prospects



50%



Training providers

65

Aberdeenshire 312

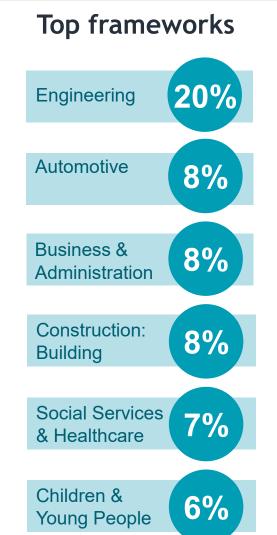
Responses

Scotland

5,974

Female	Male	
<b>†</b> 33%	<b>67%</b>	

SIMD	Aberdeen shire	Scotland
1 (most deprived)	2%	22%
2	8%	22%
3	24%	21%
4	37%	21%
5 (least deprived)	29%	15%









Training providers

65

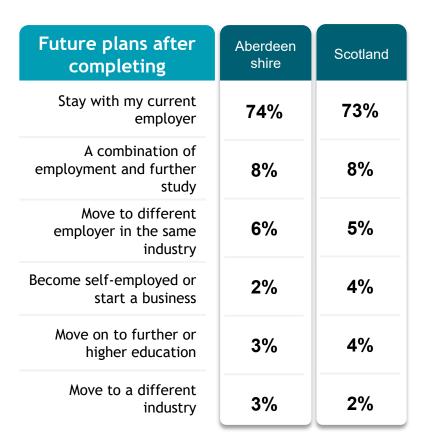
rs

Responses

Aberdeenshire

5,974

312















Leavers 2024
Aberdeenshire

Training providers

oviders 53 Responses (completers)

Aberdeenshire

175

Scotland

3,646

## Status 3 months after leaving

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

Self-employed/ own business

Unemployed and looking for work

Another Modern Apprenticeship

Aberdeen shire	Scotland
90%	86%
4%	8%
1%	2%
0%	1%
1%	0%



Working for the same employer





Working in the same sector







Quality of training from college or training provider <sup>1</sup>



90%

Quality of training from employer 1



91%

#### Overall satisfaction 1



93%

Likelihood to recommend <sup>1</sup>



93%

Better long-term career prospects



50%



Training providers

38

Angus 155

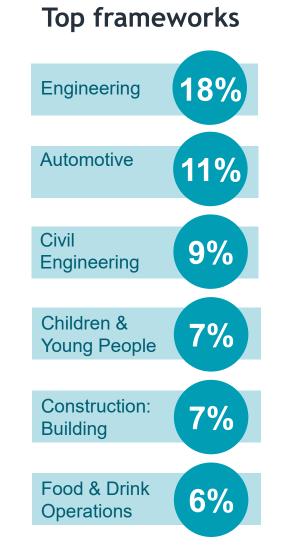
Scotland **5.07** 

5,974

Responses

Female	Male	
<b>31%</b>	<b>69%</b>	

SIMD	Angus	Scotland
1 (most deprived)	5%	22%
2	31%	22%
3	19%	21%
4	35%	21%
5 (least deprived)	10%	15%









In Training 2024
Angus

Training providers

38

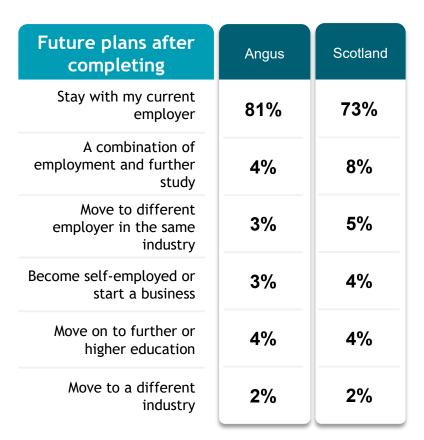
Angus

Scotland **E 07.4** 

155

Responses

5,974













Training providers

41

Dumfries & Galloway 176

Scotland

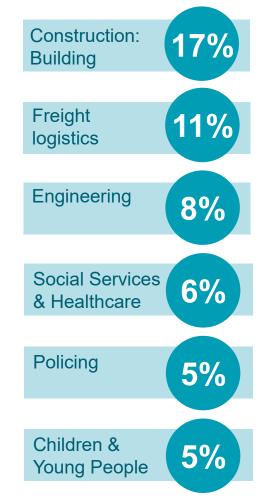
Responses

5,974

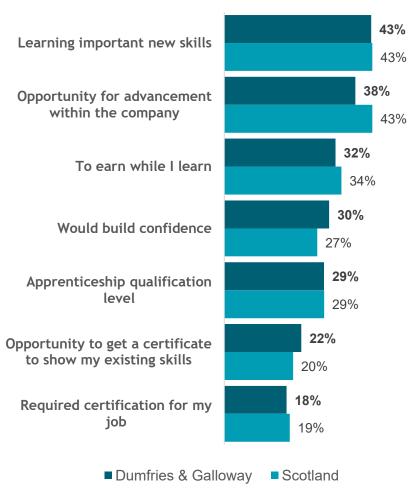
# 

SIMD	Dumfries & Galloway	Scotland
1 (most deprived)	10%	22%
2	29%	22%
3	36%	21%
4	13%	21%
5 (least deprived)	13%	15%

## Top frameworks



## Reasons for starting MA





**Training** providers

41

Dumfries &

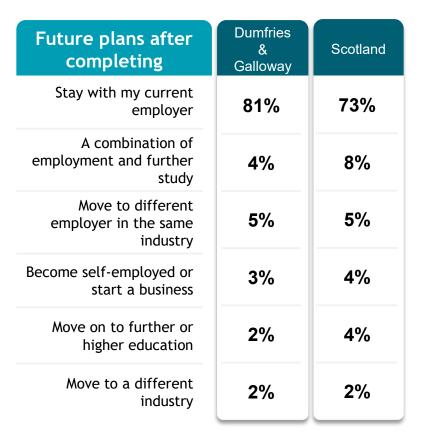
Galloway

176

Scotland

Responses

5,974



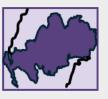












Leavers 2024
Dumfries &
Galloway

Training providers

36

Responses (completers)

Dumfries & Galloway

3,646

Scotland

3

Status	3	months	after
	le	eaving	

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

Self-employed/ own business

Unemployed and looking for work

Another Modern Apprenticeship

	Dumfries & Galloway	Scotland
	84%	86%
; )	8%	8%
1	3%	2%
-	0%	1%
) )	0%	0%



Working for the same employer





Working in the same sector







Quality of training from college or training provider <sup>1</sup>

107



91%

Quality of training from employer <sup>1</sup>



87%

Overall satisfaction 1



92%

Likelihood to recommend <sup>1</sup>



87%

Better long-term career prospects



49%



Training providers

51

Dundee 170

Scotland

5,974

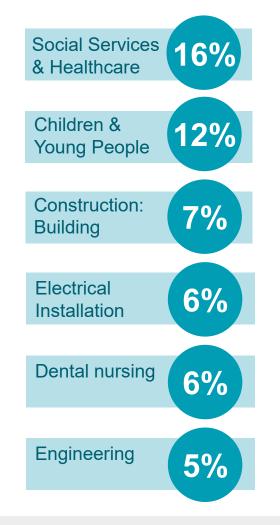
Responses



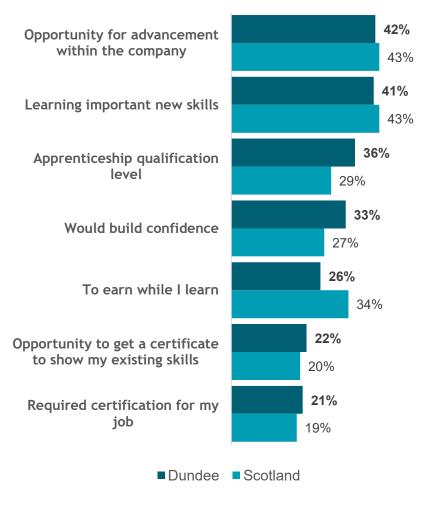
# Female Male 44% 56%

SIMD	Dundee	Scotland
1 (most deprived)	46%	22%
2	23%	22%
3	8%	21%
4	9%	21%
5 (least deprived)	14%	15%

## Top frameworks



## Reasons for starting MA





Training providers

51

S

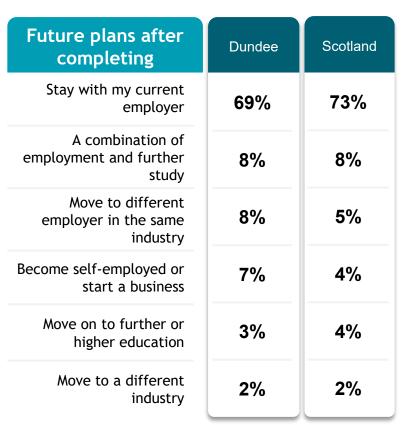
Responses

Dundee

170

Scotland

5,974













**Training** providers

49

**East Ayrshire** 

183

Responses

Scotland

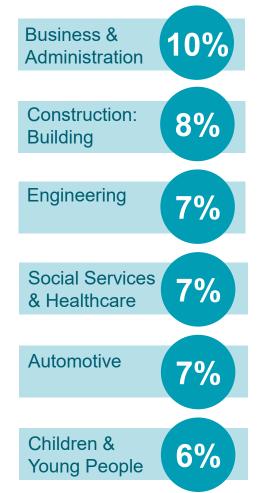
5,974

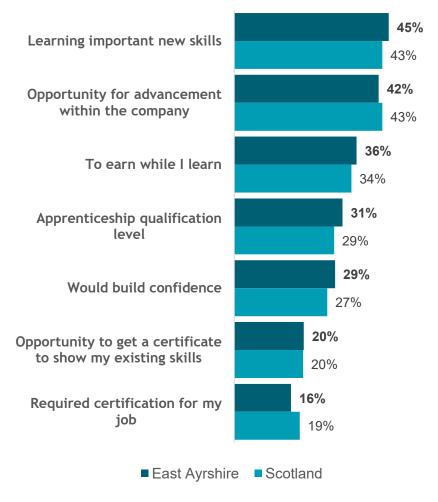
Top frameworks

Reasons for starting MA



SIMD	East Ayrshire	Scotland
1 (most deprived)	33%	22%
2	24%	22%
3	22%	21%
4	16%	21%
5 (least deprived)	5%	15%









In Training 2024
East Ayrshire

Training providers

49

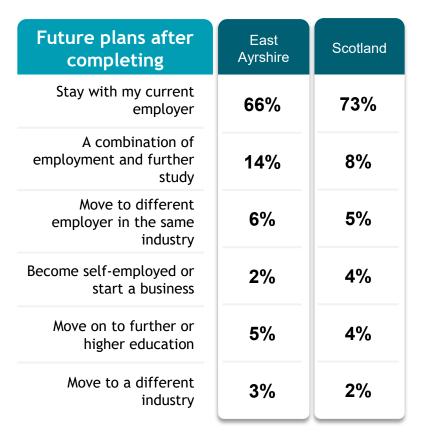
Responses

East Ayrshire

183

Scotland

5,974













**Female** 

## **Apprentice Voice Modern Apprenticeships**

**Training** providers

44

Responses **East Lothian** 

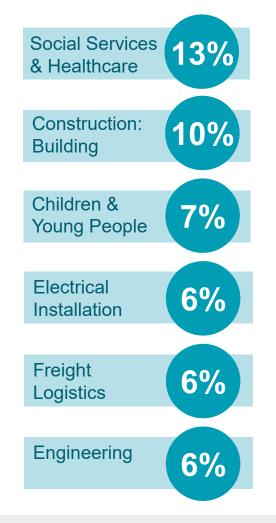
Scotland

5,974

# Male

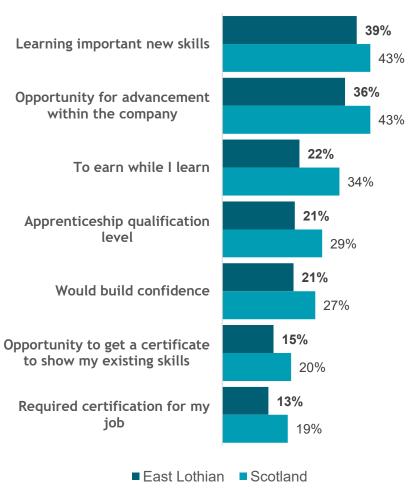
SIMD	East Lothian	Scotland
1 (most deprived)	12%	22%
2	32%	22%
3	25%	21%
4	17%	21%
5 (least deprived)	15%	15%

## Top frameworks



## Reasons for starting MA

112







**Training** providers

44

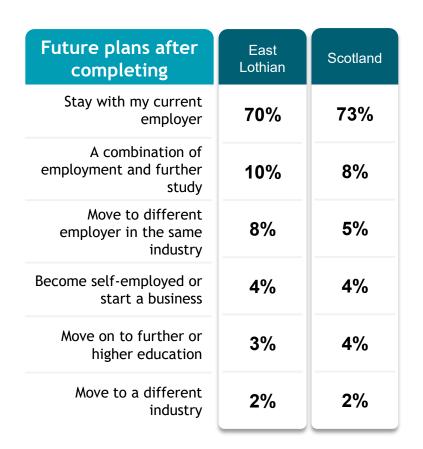
Responses

East Lothian

Scotland

5,974

#### Recruitment into MA







112







Training providers

64

City of Edinburgh

Scotland

372

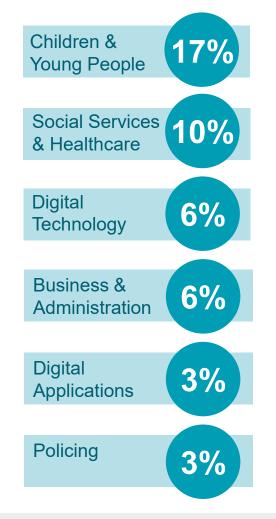
Responses

5,974

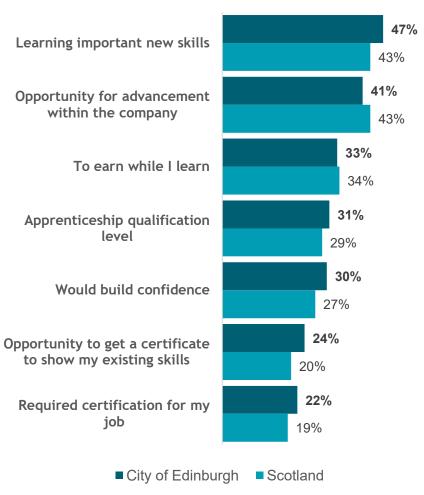
# Female Male 47% 53%

SIMD	City of Edinburgh	Scotland
1 (most deprived)	19%	22%
2	22%	22%
3	14%	21%
4	19%	21%
5 (least deprived)	26%	15%

## Top frameworks



## Reasons for starting MA







**Training** providers

64

City of Edinburgh

Scotland

Responses

**372** 

5,974

















Leavers 2024
City of Edinburgh

Training providers

69

Responses (completers)

Edinburgh

220

Scotland

3,646

## Status 3 months after leaving

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

Self-employed/ own business

Unemployed and looking for work

Another Modern Apprenticeship

Edinburg h	Scotland
84%	86%
10%	8%
2%	2%
1%	1%
0%	0%



Working for the same employer





Working in the same sector







Quality of training from college or training provider <sup>1</sup>



94%

Quality of training from employer 1



93%

Overall satisfaction 1



93%

Likelihood to recommend <sup>1</sup>



92%

Better long-term career prospects



48%



Training providers

53

Falkirk

Scotland

205

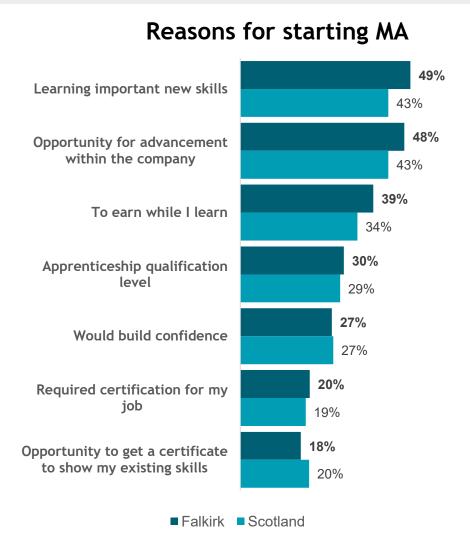
Responses

5,974

# Female Male 1 40% 59%

SIMD	Falkirk	Scotland
1 (most deprived)	12%	22%
2	27%	22%
3	30%	21%
4	14%	21%
5 (least deprived)	18%	15%









**Training** providers

53

Responses

**Falkirk** 

Scotland

5,974

#### Recruitment into MA







205









Leavers 2024 Falkirk

Training providers

53

Responses (completers)

Falkirk

117

Scotland

3,646

## Status 3 months after leaving

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

Self-employed/ own business

Unemployed and looking for work

Another Modern Apprenticeship

Falkirk	Scotland
87%	86%
8%	8%
1%	2%
0%	1%
1%	0%



Working for the same employer





Working in the same sector







Quality of training from college or training provider <sup>1</sup>



93%

Quality of training from employer <sup>1</sup>



94%

Overall satisfaction 1



95%

Likelihood to recommend <sup>1</sup>



92%

Better long-term career prospects



49%



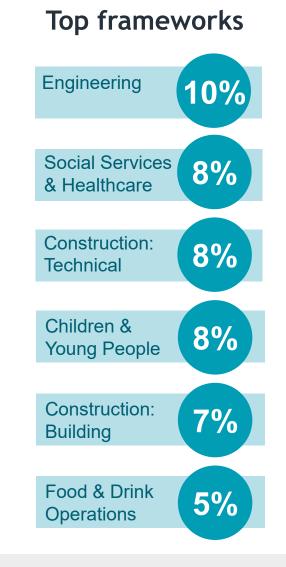


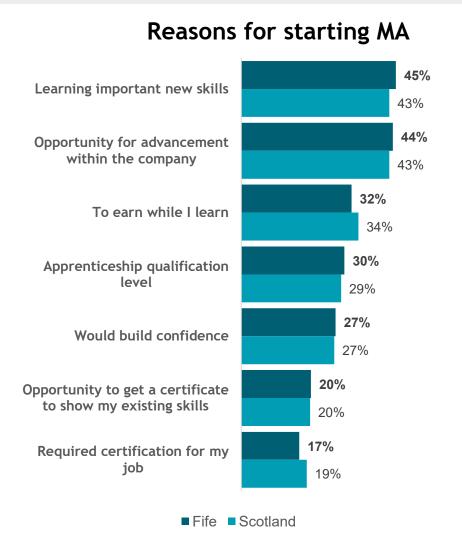
Responses **Training** providers Fife **72** 

Scotland 5,974 434

Female	Male	
<b>35</b> %	<b>65%</b>	

SIMD	Fife	Scotland
1 (most deprived)	23%	22%
2	23%	22%
3	21%	21%
4	17%	21%
5 (least deprived)	17%	15%









**Training** providers

**72** 

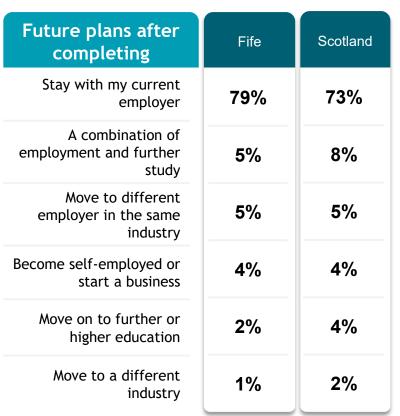
Fife

Responses

Scotland

434

5,974















Leavers 2024 **Fife** 

**Training** providers

64

**Responses (completers)** 

Fife

Scotland

285 3,646

### Status 3 months after leaving

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

> Self-employed/own business

Unemployed and looking for work

> **Another Modern Apprenticeship**

Fife	Scotland
88%	86%
8%	8%
1%	2%
0%	1%
0%	0%



Working for the same employer





Working in the same sector







Quality of training from college or training provider 1



Quality of training from employer <sup>1</sup>



87%

Overall satisfaction 1



90%

Likelihood to recommend <sup>1</sup>



Better long-term career prospects







Training providers

80

Glasgow

Scotland

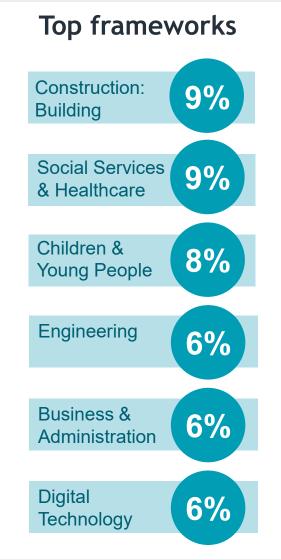
524

Responses

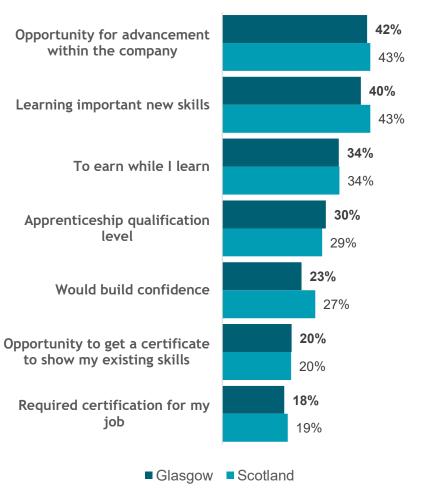
5,974



SIMD	Glasgow	Scotland
1 (most deprived)	54%	22%
2	18%	22%
3	11%	21%
4	11%	21%
5 (least deprived)	5%	15%



## Reasons for starting MA







**Training** providers

80

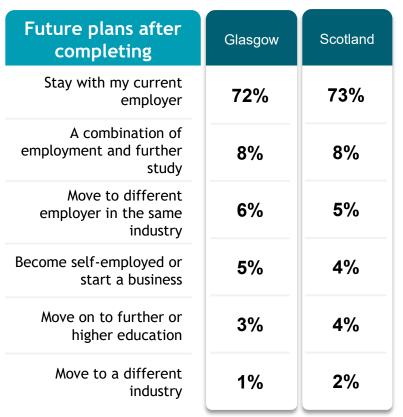
Glasgow

524

Scotland

Responses

5,974

















Leavers 2024 Glasgow Training providers

oviders 77 **Responses (completers)** 

Glasgow

337

Scotland

3,646

## Status 3 months after leaving

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

Self-employed/ own business

Unemployed and looking for work

Another Modern Apprenticeship

Glasgow	Scotland
82%	86%
9%	8%
7%	2%
1%	1%
0%	0%



Working for the same employer





Working in the same sector







Quality of training from college or training provider <sup>1</sup>



90%

Quality of training from employer 1



89%

#### Overall satisfaction 1



95%

Likelihood to recommend <sup>1</sup>



92%

Better long-term career prospects



53%



Training providers

50

Highland

Scotland

310 5,

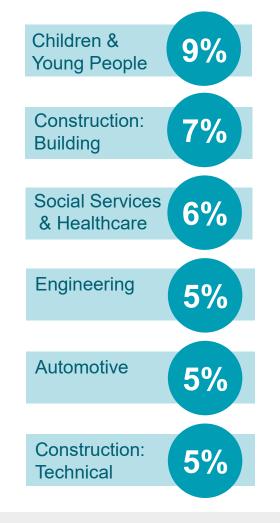
Responses

5,974

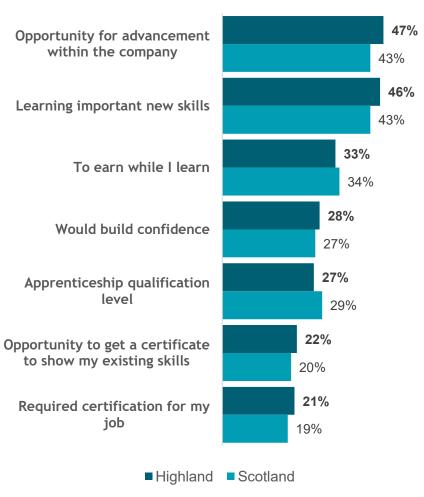


SIMD	Highland	Scotland
1 (most deprived)	10%	22%
2	20%	22%
3	30%	21%
4	33%	21%
5 (least deprived)	7%	15%





## Reasons for starting MA







Training providers

50

Responses

Highland

310

5,974

Scotland













Leavers 2024 Highland Training providers

50

Responses (completers)

Highland

200

Scotland

3,646

## Status 3 months after leaving

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

Self-employed/ own business

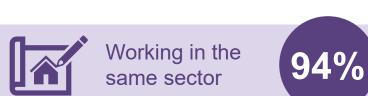
Unemployed and looking for work

Another Modern Apprenticeship

Highland	Scotland
91%	86%
6%	8%
1%	2%
0%	1%
0%	0%



Working for the same employer







Quality of training from college or training provider <sup>1</sup>



91%

#### Quality of training from employer 1



86%

#### Overall satisfaction 1



89%

#### Likelihood to recommend <sup>1</sup>



86%

#### Better long-term career prospects



43%



**Training** providers

32

Inverclyde 101

Scotland

5,974

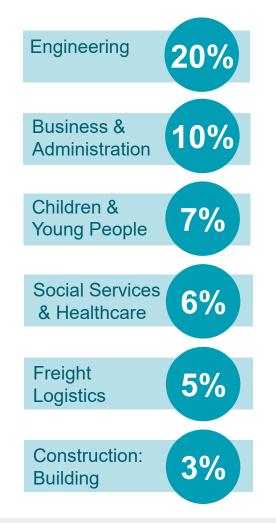
Responses





SIMD	Inverclyde	Scotland
1 (most deprived)	50%	22%
2	19%	22%
3	8%	21%
4	19%	21%
5 (least deprived)	5%	15%

### Top frameworks









Training providers

32

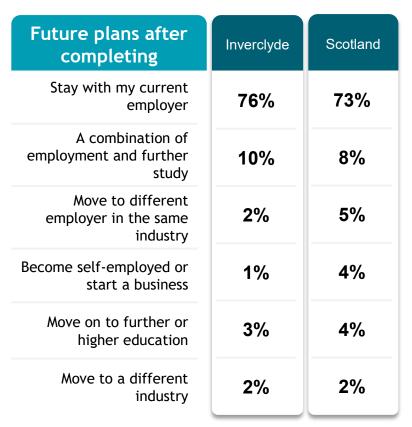
Responses

Inverclyde

Scotland

5,974

#### Recruitment into MA







101







**Training** providers

43

Responses Midlothian

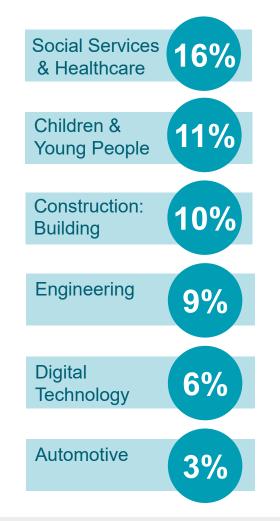
Scotland

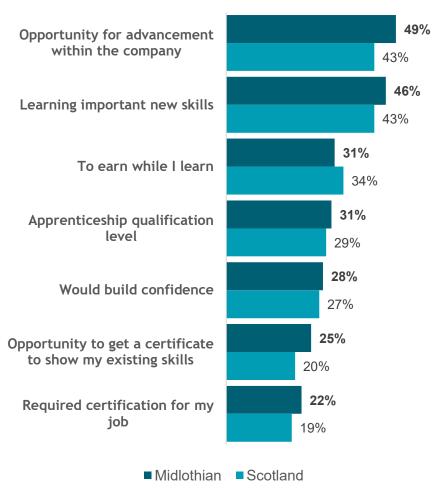
5,974 106



SIMD	Midlothian	Scotland
1 (most deprived)	11%	22%
2	39%	22%
3	21%	21%
4	17%	21%
5 (least deprived)	12%	15%

### Top frameworks









Training providers

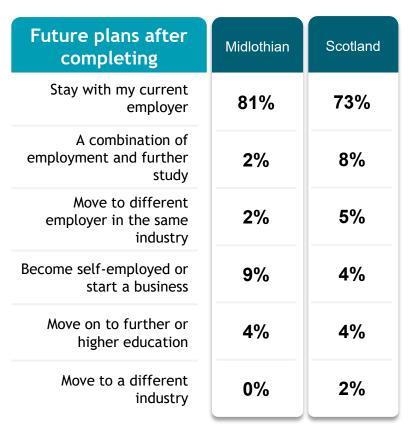
43

Responses

Midlothian Scotland

5,974

#### Recruitment into MA







106









**Training** providers

39

Moray 121

Scotland

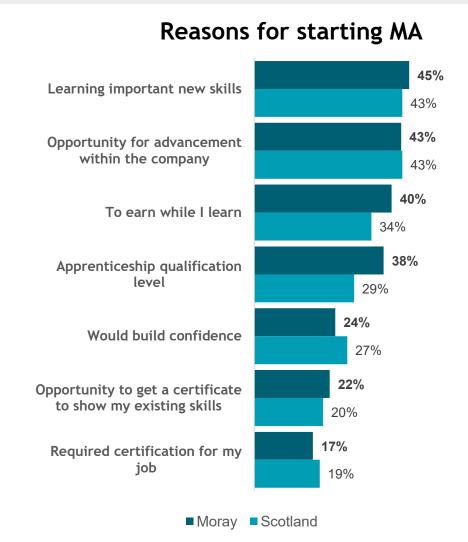
Responses

5,974

### **Female** Male 60%

SIMD	Moray	Scotland
1 (most deprived)	2%	22%
2	17%	22%
3	33%	21%
4	42%	21%
5 (least deprived)	7%	15%

### Top frameworks Construction: Building Fashion & 8% **Textiles** Engineering 8% Food & Drink 7% **Operations Social Services** 7% & Healthcare Electrical 6% installation







Training providers

Scotland

Responses

Moray

5,974

39

Recruitment into MA







121







Training providers

50

North Ayrshire

Scotland

182

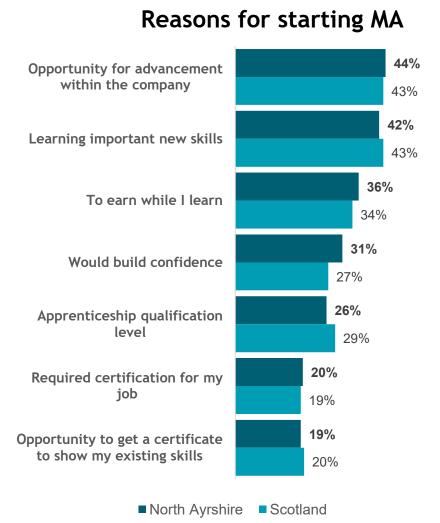
Responses

5,974

# Female Male 1 33% 1 67%

SIMD	North Ayrshire	Scotland
1 (most deprived)	40%	22%
2	17%	22%
3	19%	21%
4	12%	21%
5 (least deprived)	12%	15%







**Training** providers

50

Responses

**North Ayrshire** 

182

Scotland

5,974













Training providers

82

North Lanarkshire

Scotland

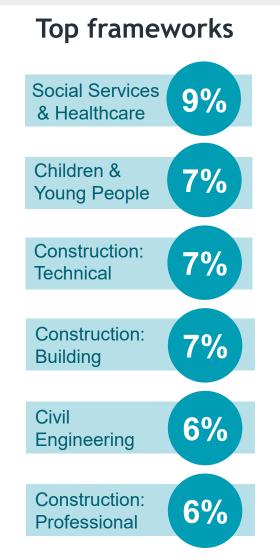
455

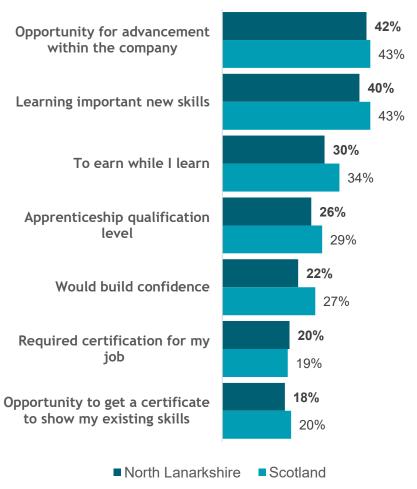
Responses

5,974



SIMD	North Lanarkshire	Scotland
1 (most deprived)	35%	22%
2	27%	22%
3	13%	21%
4	17%	21%
5 (least deprived)	8%	15%









Recruitment into MA

Training providers

North Lanarkshire

455

Quality of training 1

Responses

5,974

Scotland

<u>'</u>

82

Future plans after North Control

Stay with my current employer

completing

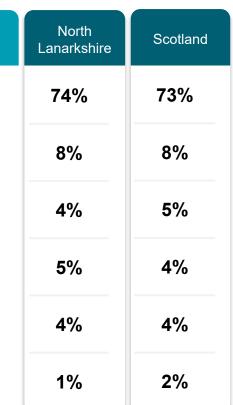
A combination of employment and further study

Move to different employer in the same industry

Become self-employed or start a business

Move on to further or higher education

Move to a different industry















**Leavers 2024 North Lanarkshire** 

Training providers

69

North Lanarkshire

264

Scotland

3,646

## Status 3 months after leaving

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

Self-employed/ own business

Unemployed and looking for work

Another Modern Apprenticeship

North Lanark- shire	Scotland
86%	86%
4%	8%
4%	2%
2%	1%
0%	0%



Working for the same employer





Working in the same sector







Quality of training from college or training provider <sup>1</sup>



93%

**Responses (completers)** 

Quality of training from employer 1



91%

Overall satisfaction 1



95%

Likelihood to recommend <sup>1</sup>



93%

Better long-term career prospects



55%



Training providers

50

Responses
Perth & Kinross

Scotland

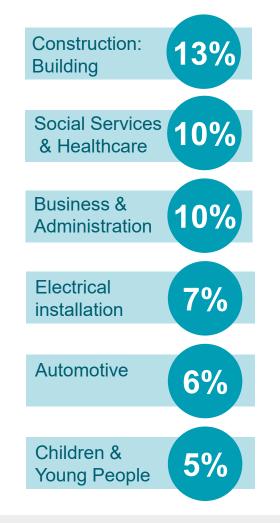
165

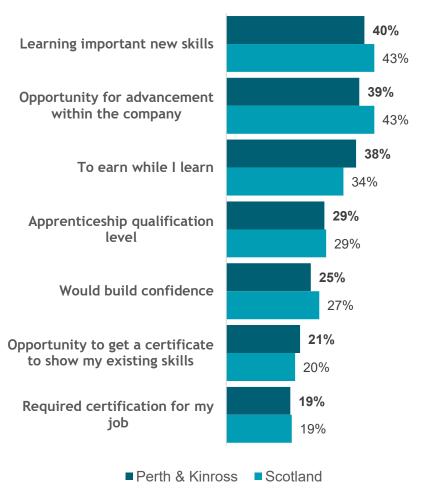
5,974

# Female Male 1 32% 1 67%

SIMD	Perth & Kinross	Scotland
1 (most deprived)	8%	22%
2	20%	22%
3	17%	21%
4	35%	21%
5 (least deprived)	20%	15%

### Top frameworks







**Training** providers

50

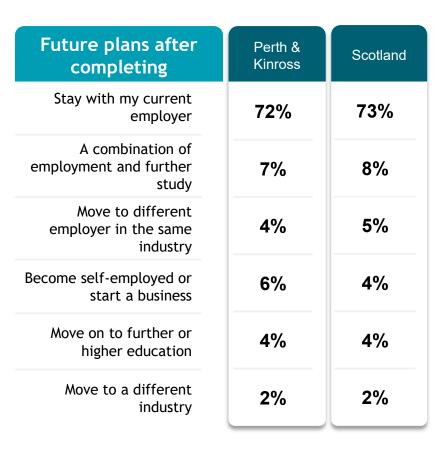
Responses

Perth & Kinross

165

Scotland

5,974













**Training** providers

60

Renfrewshire

Scotland

Responses

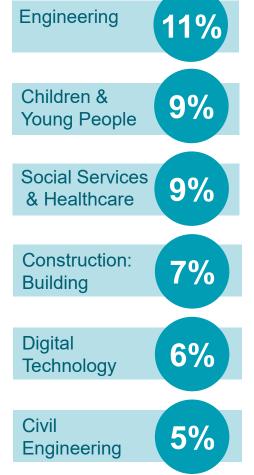
238

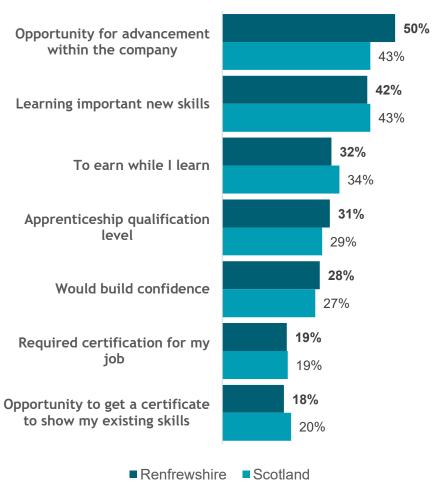
5,974

## **Female** Male 63%

SIMD	Perth & Kinross	Scotland
1 (most deprived)	22%	22%
2	26%	22%
3	20%	21%
4	14%	21%
5 (least deprived)	18%	15%

# Top frameworks









**Training** providers

60

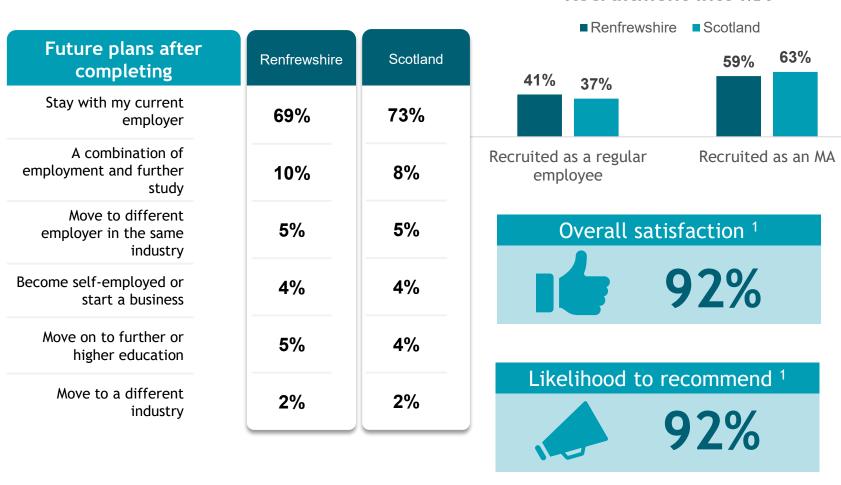
Renfrewshire

Responses

238

5,974

Scotland













Leavers 2024 Renfrewshire

**Training** providers

**52** 

131

Scotland Renfrewshire

**Responses (completers)** 

3,646

#### Status 3 months after leaving

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

> Self-employed/own business

Unemployed and looking for work

> **Another Modern Apprenticeship**

Renfrew- shire	Scotland
90%	86%
4%	8%
0%	2%
3%	1%
1%	0%



Working for the same employer





Working in the same sector







Quality of training from college or training provider 1



92%

Quality of training from employer <sup>1</sup>



#### Overall satisfaction 1



93%

Likelihood to recommend <sup>1</sup>



92%

Better long-term career prospects



**53%** 



**Training** providers

37

**Scottish Borders** 139

Scotland

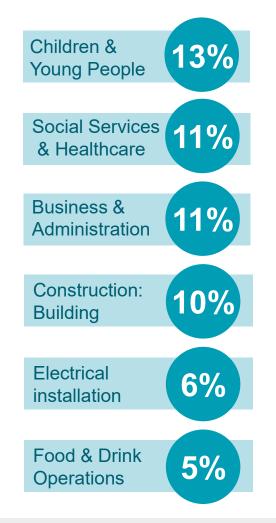
5,974

Responses

# **Female** Male 58%

SIMD	Scottish Borders	Scotland
1 (most deprived)	4%	22%
2	21%	22%
3	44%	21%
4	22%	21%
5 (least deprived)	9%	15%

### Top frameworks







**Training** providers

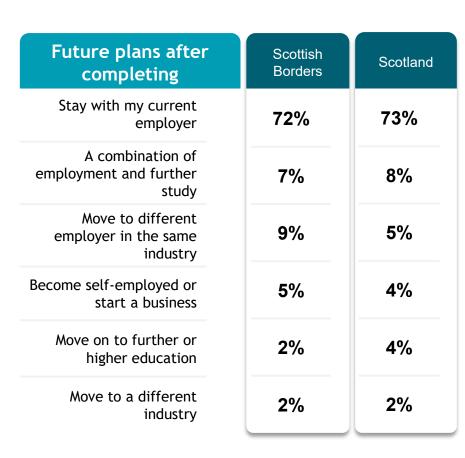
37

Responses **Scottish Borders** 

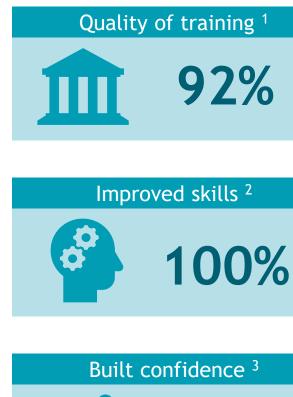
139

Scotland

5,974











Training providers

35

9

South Ayrshire Scotland

Responses

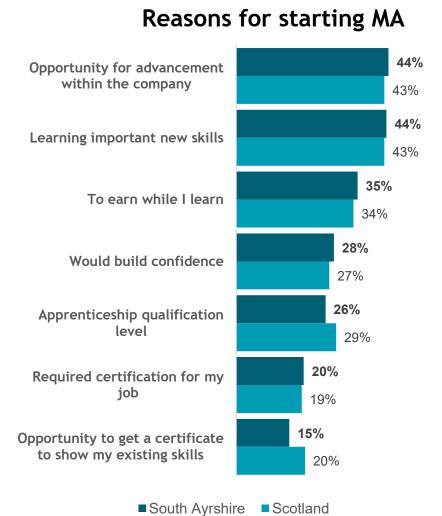
117

5,974



SIMD	South Ayrshire	Scotland
1 (most deprived)	15%	22%
2	32%	22%
3	28%	21%
4	13%	21%
5 (least deprived)	12%	15%









Training providers

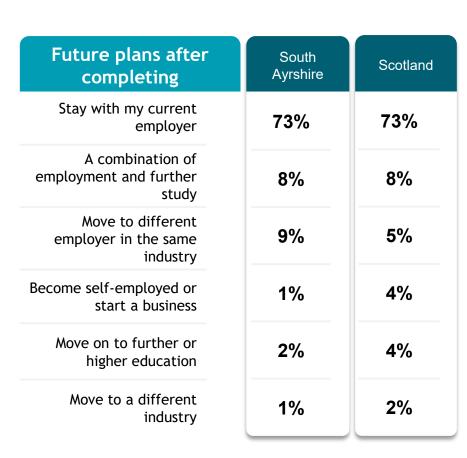
35

South Ayrshire 117

Scotland

Responses

5,974













Training providers

**78** 

South Lanarkshire

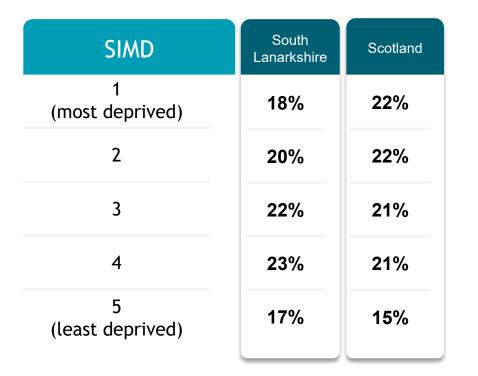
Scotland

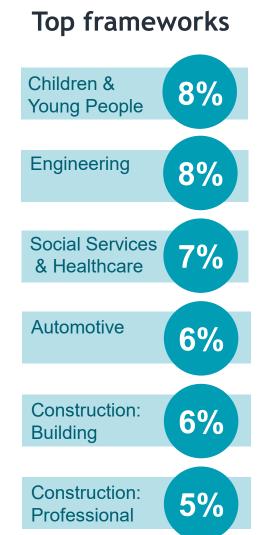
339

Responses

5,974











Training providers

**78** 

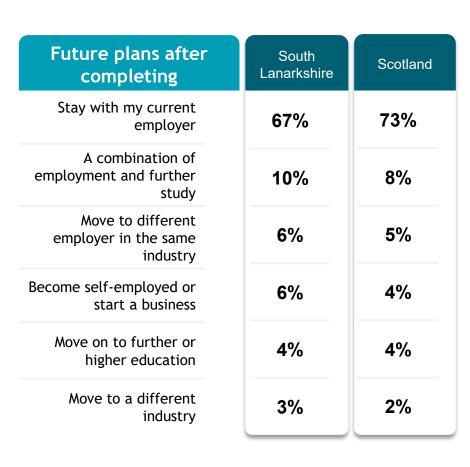
Lanarkshire 339

South

Scotland

Responses

5,974













Leavers 2024
South Lanarkshire

Training providers

**72** 

Responses (completers)

South Lanarkshire

231

Scotland

3,646

## Status 3 months after leaving

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

Self-employed/ own business

Unemployed and looking for work

Another Modern Apprenticeship

Scotland
86%
8%
2%
1%
0%



Working for the same employer





Working in the same sector







Quality of training from college or training provider <sup>1</sup>



94%

Quality of training from employer 1



91%

Overall satisfaction 1



95%

Likelihood to recommend <sup>1</sup>



94%

Better long-term career prospects



50%





Training providers

37

Dunbartonshire 122

West

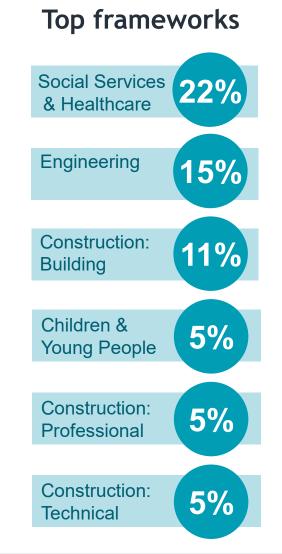
Responses

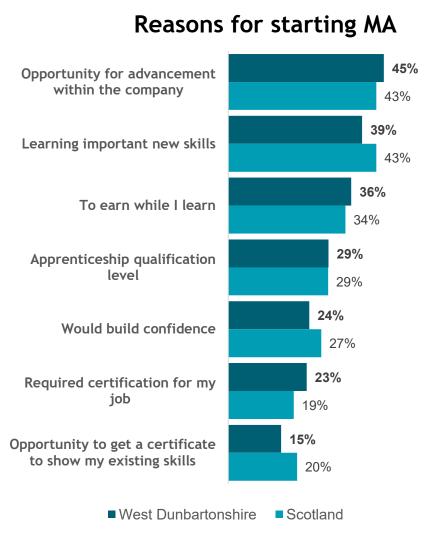
Scotland

5,974



SIMD	West Dunbarton- shire	Scotland
1 (most deprived)	39%	22%
2	26%	22%
3	19%	21%
4	11%	21%
5 (least deprived)	4%	15%







Training providers

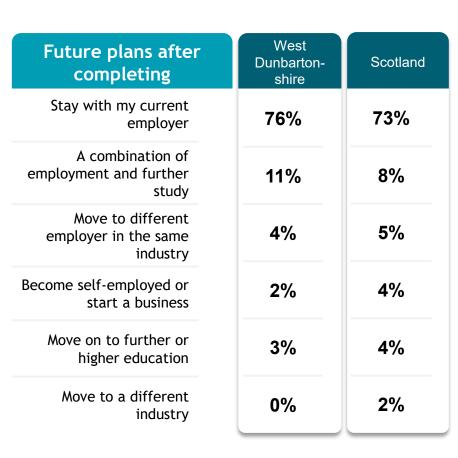
37

Responses

West
Dunbartonshire
122

5,974

Scotland













Training providers

69

West Lothian

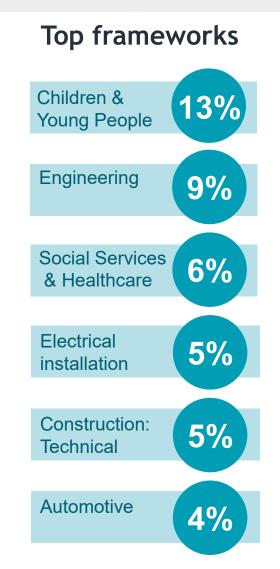
Responses

Scotland

5,974

# Female Male 32% 68%

SIMD	West Lothian	Scotland
1 (most deprived)	12%	22%
2	34%	22%
3	15%	21%
4	26%	21%
5 (least deprived)	13%	15%









**Training** providers

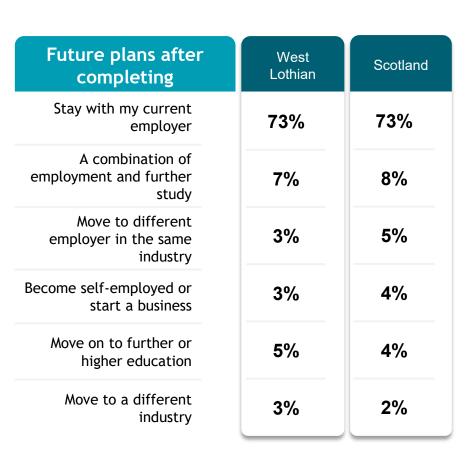
69

West Lothian 196

Scotland

Responses

5,974















**Leavers 2024 West Lothian** 

Training providers

56

Responses (completers)

West Lothian

117

Scotland

3,646

## Status 3 months after leaving

Employed full-time (30 plus hours per week)

Employed part-time (less than 30 hours per week)

Self-employed/own business

Unemployed and looking for work

Another Modern Apprenticeship

West Lothian	Scotland
87%	86%
6%	8%
0%	2%
1%	1%
0%	0%



Working for the same employer





Working in the same sector







Quality of training from college or training provider <sup>1</sup>



96%

Quality of training from employer 1



94%

Overall satisfaction 1



96%

Likelihood to recommend <sup>1</sup>



96%

Better long-term career prospects



54%