

SCOTTISH BORDERS

Local Council Services

Scottish Borders Council delivers a wide range of services for people facing the prospect of unemployment.

Housing - Housing services, rent, council tax arrears, housing benefit, homelessness assessment and advice. For information and advice on a range of housing issues including housing associations, shared ownership, private rented housing, furnished tenancies and single person accommodation visit scotborders.gov.uk/housing or email housingenquiries@scotborders.gov.uk

Homeless Service - Provides free advice and information to people who are homeless or threatened with homelessness. The service can provide housing support and emergency temporary accommodation provision where appropriate. If you are experiencing housing difficulties and your tenancy is at risk contact 01896 661 385 or e-mail homelessnessservices@scotborders.gov.uk

Revenues & Benefits - Administer housing benefit, discretionary housing payments, Scottish Welfare Fund and council tax reduction. Visit your local contact centre or contact Council Headquarters to make a claim or notify a change in circumstances. Call 0300 100 1800 or visit scotborders.gov.uk/housing-benefits to make a claim or notify a change in circumstances.

Employability Service - Scottish Borders Council's Employability Service have interventions and programmes designed to help people prepare for employment, training, education, and/or volunteering. The service is made up of specialist teams who work with individuals and families, taking a flexible, person-centred, and integrated approach to employability. Holistic support for individuals and whole families include:

- **Employability Support for Families** - person-centred support designed to enable parents to achieve their potential and increase the household income for the whole family.
- **Pre Employability Support (16+)** - individualised keyworker support assisting in barrier removal and progression, to encourage participants to seek and sustain employment.
- **Employability Training** - provides individuals the opportunity to obtain accredited qualifications in employability, personal development, core skills, and industry specific related subjects.
- **Specialist Supported Employment** - support from a designated Employment Support Worker providing ongoing specialist support to those, of working age, who have longer term barriers.
- **Borders Family Firm** - a person-centred, Scottish Government-backed specialist support for care experienced individuals aged 16 to 25.
- **DFN Project SEARCH** - an employability programme which provides real life work experience for young people aged 16 to 29 who have additional need and/or disabilities.

Further information is available: **Tel:** 0300 100 1800 or email: Employability@scotborders.gov.uk

Community Learning and Development - Individual and group tuition in a range of skills for learning, life and work: communication, literacy and numeracy skills, basic ICT skills, problem solving and wellbeing. CLD can help individuals facing redundancies to upskill, reskill, and enhance their employability. Accreditation opportunities available. **Tel:** 01896 664160 scotborders.gov.uk

REDUNDANCY SUPPORT

SCOTTISH BORDERS

SKILLS DEVELOPMENT SCOTLAND CENTRES

Tel: 0800 917 8000
www.myworldofwork.co.uk

New Reiver House
High Street
Galashiels TD1 1TD

12 Howegate
Hawick TD9 0AB

SOUTH OF SCOTLAND ENTERPRISE

Ettrick Riverside
Dunsdale Road
Selkirk TD7 5EB
Tel: 0300 304 8888

BUSINESS GATEWAY (BORDERS)

Ettrick Riverside
Dunsdale Road
Selkirk TD7 5EB
Tel: 01750 535856
www.bgateway.com

JOBCENTRE PLUS OFFICES

Tel: 0845 604 3719

Upper Houndlaw
Eyemouth TD14 5BS

New Reiver House
High Street
Galashiels TD1 1TD

5-9 North Bridge Street
Hawick TD9 9BN

CITIZENS ADVICE BUREAU

Central Borders
111 High Street
Galashiels
TD1 1RZ
Tel: 01896 753889

Peebles & District
Chambers Institution
High Street Peebles
EH45 8AJ
Tel: 01721 721722

Roxburgh & Berwickshire
Southfield Community Centre
Station Road
Duns
TD11 3EN
Tel: 01361 883340

Community Centre
Albert Road
Eyemouth
TD14 5DE
Tel: 01890 750500

1 Towerdykeside
Hawick
TD9 9EA
Tel: 01450 374266

Scottish Borders Council Library
Contact Centre
Bowmont Street
Kelso TD5 7JH
Tel: 01573 223516

BORDERS COLLEGE

Scottish Borders Campus
Nether Road
Galashiels
TD1 3HE
Tel: 01450 361030
E: debi@borderscollege.ac.uk

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