

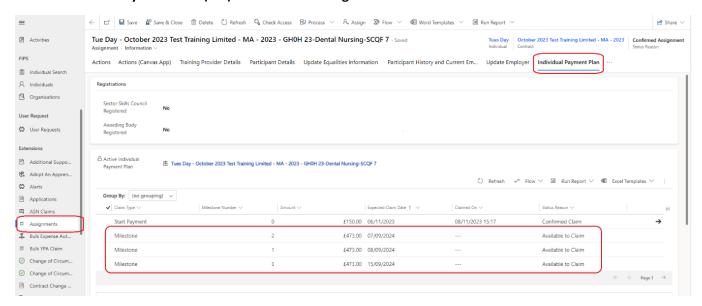
## FIPS QUICK START GUIDE

## **Updating Expected Claim Dates**

This guide will cover how to update Expected Claim Dates for Milestones and Outcome claims on an MA assignment. There is an embedded video demo of this on page 2.

## Milestone / Outcome Expected Claim Dates

1. To update an Expected Claim Date for a milestone or outcome claim, click into the Individual Payment Plan (IPP) tab within an assignment and scroll down to the IPP details:

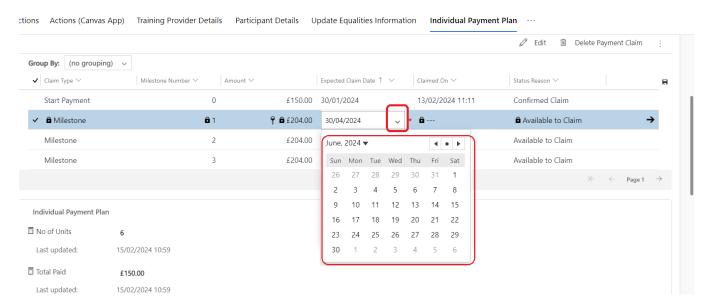


- Expected Claim Dates can only be updated for claims with a status reason of Available to Claim. Confirmed / Unconfirmed claims (claims that have already been submitted) cannot have the Expected Claim Date changed.
- 2. The current Expected Claim Date is shown within the IPP grid. To change the date for a claim, click into the Expected Claim Date field on the grid for the relevant claim(s):





3. After clicking into the field, it will become editable. This can be seen in the screenshot above. Use the dropdown arrow to access the calendar or manually input the relevant date in DD/MM/YYYY format:



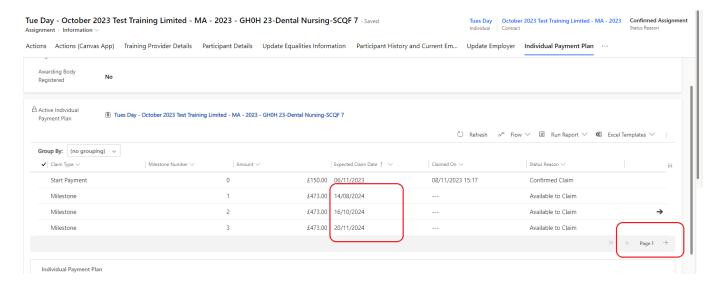
- Expected Claim Dates can be updated for multiple claims in one session. To do this, edit the relevant field then click into the field for the next claim and edit the data in that field. Continue as required and once complete, click on Save on the top menu bar to save the changes.



The video above provides a demonstration of how to amend the Expected Claim Dates. Right click and then select "Open link in new tab" to view this. The video contains no sound and is a demonstration only.



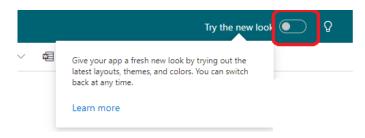
4. After the changes have been made, the new dates will now be displayed on the IPP table:



 Use the arrow at the bottom of the grid to access the other claims on the IPP to amend those if required.

Learning Providers must update milestone Expected Claim Dates as soon as a change is identified to this date e.g., during a review. Expected Claim dates must follow a sequential pattern. FIPS will automatically recalculate the next milestone Expected Claim Date to a future date, in instances when the previous milestone date is changed to a date that is close to the Expected Claim Date of the next milestone. This is to ensure that dates are sequential and kept current. If the Outcome Expected Claim Date is changed, the assignment Expected End Date will be auto updated to match the Expected Claim Date input for the Outcome claim. The reverse of this will also happen – if the Assignment Expected End Date is amended, the Outcome Expected Claim Date will be automatically updated to match the Expected End Date. If the Payment Type for the qualification on a participant assignment is QPR, Learning Providers should not edit Expected Claim Dates in these instances.

If you experience any usability issues when attempting to make changes to the Expected Claim Dates, use the "New Look" toggle located across the top ribbon banner and try it again when FIPS loads in the new look layout:



Guide last reviewed: 21/02/2024 Next review due: 21/02/2025