



Results Help 2022

Supporting learners with SQA results

Proudly part of the Young Person's Guarantee

Your career service is always here to help

Almost 145,000 students across Scotland will receive their results on Tuesday 9 August 2022.

Once again, Skills Development Scotland's (SDS) Results Helpline will be there to offer information, advice and guidance to Scotland's young people and their parents and carers.

SDS results help is a key contribution to the Scottish Government's Young Person's Guarantee, supporting every 16 to 24-year-old in Scotland into a work or learning opportunity.

The SDS Results Helpline number is 0808 100 8000 – this goes live on results day, Tuesday 9 August and our advisers will have access to information on course vacancies at UK colleges and universities, Confirmation and Clearing, advice about Foundation, Modern and Graduate Apprenticeships and jobs, volunteering, training or staying on at school.

SDS's expert advisers are at the end of the

phone to help young people and their parents and carers.

There's lots of support on Scotland's career website, My World of Work, including specific information for school leavers, and their parents and carers. Support is also available through our network of SDS centres that are open all across the country in every local authority in Scotland for young people, parents and carers to go to without any appointment required.

Young people and their parents and carers may need help to understand their choices. We'd like to ask all partners with a shared interest in supporting Scotland's learners to help spread the word about the range of SDS support available throughout the year, and when results are delivered on 9 August.

Some ideas to help spread the word with your colleagues for awareness and to encourage them to promote through their own networks:

- posting a blog or news item on your website highlighting the support services available from SDS in the run up to and when results are confirmed on 9 August
- sharing details of the support available on your social media channels. Some suggested social media posts and graphics are included in this toolkit
- updating information on your website to include details of the help and support available
- pointing learners, their parents and carers to SDS's support through your e-newsletters or emails.

SDS is working in partnership with Scottish Government **Young Person's Guarantee**, **Scottish Qualifications Authority**, and **Developing the Young Workforce**.

If you have any questions, or need any further information, please contact marcomms@sds.co.uk

Suggested news piece for your website, newsletter or email

Results? Your career service is here to help

Whatever your results are, you have options.

Skills Development Scotland (SDS) delivers Scotland's career service. SDS results support will provide help and advice to learners, their parents and carers at what could be an uncertain time.

The SDS Results Helpline number is 0808 100 8000.

This helpline goes live at 8am on results day, Tuesday 9 August. SDS's expert advisers will have access to information on course vacancies at UK colleges and universities, Confirmation and Clearing, advice about Foundation, Modern and Graduate Apprenticeships and jobs, volunteering or staying on at school.

SDS's expert advisers are at the end of the phone to help young people and their parents and carers.

There's lots of support on Scotland's career website, **My World of Work** – it's packed with advice, information and resources for both young people and their parents and carers.

If you'd prefer to speak to someone in person, you can visit an SDS centre to speak to an adviser about your results and next steps. Find your nearest one at myworldofwork.co.uk/centres

If you cannot use a telephone and need a different way to contact SDS, you can send them a direct message on **Facebook**.

This may help if you:

- are deaf, or have hearing loss
- use British Sign Language (BSL)
- have a speech, language or communication need
- have difficulty using the telephone.

BSL users can also use Contact Scotland BSL. You can use their app to sign with an interpreter who will make the phone call for you. Visit contactscotland-bsl.org

Suggested social media posts



Click to download assets



- Whatever your SQA results, SDS's expert advisers can help you explore your options. Call the SDS Results Helpline on 0808 100 8000. [myworldofwork.co.uk](https://www.myworldofwork.co.uk) #SQAresults
- SQA results? Your career service is here to help - contact SDS for advice and guidance. They are there for you on the phone, in **SDS centres** and on **My World of Work**
- #SQAresults not what you expected? SDS is here to help. Call the SDS Results Helpline on 0808 100 8000. [myworldofwork.co.uk](https://www.myworldofwork.co.uk) #SQAresults

- Parents and carers! Worried about your child's #SQAresults? SDS are here for you on the phone, in **SDS centres** and on **My World of Work**.
- Want to speak to an expert adviser in person about your #SQAresults? Find your nearest SDS centre at [myworldofwork.co.uk/centres](https://www.myworldofwork.co.uk/centres)
- BSL users can get in touch with SDS's Results Helpline through a Contact Scotland BSL interpreter. More details at [contactsotland-bsl.org](https://www.contactsotland-bsl.org) #SQAresults

Additional information for your website

Career advice and support

Skills Development Scotland (SDS) is the national skills body, and it delivers Scotland's career service.

SDS's professionally qualified advisers are available in every state secondary school in Scotland, in SDS centres in every local authority in Scotland, on a freephone helpline, and online at myworldofwork.co.uk offering career information, advice and guidance.

Online

Scotland's career website **My World of Work** is packed with career information and advice.

Option choices? Career planning? Supporting someone else's career choices? My World of Work has it all covered. You can build a personal profile and sign up for helpful updates and reminders.

Go to My World of Work.

Over the phone

SDS's expert advisers are available on the phone. The free SDS helpline is open Monday to Friday 9am to 5pm on **0800 917 8000**.

BSL users can use Contact Scotland BSL for support in speaking to an adviser. You can use their app to sign with an interpreter who will make the phone call for you. Visit contactscotland-bsl.org

Help for parents and carers

Support to help you have career conversations with your child.

Find information on different jobs and routes to get them, understand how your child could use their skills and strengths, and get practical advice on CVs, applications and applying for college and university at myworldofwork.co.uk/parents

Find out more



SDS Results Helpline – 0808 100 8000

- Tuesday 9 and Wednesday 10 August – 8am to 8pm
- Thursday 11 and Friday 12 August – 9am to 5pm
- Monday 15 to Wednesday 17 August – 9am to 5pm



myworldofwork.co.uk



myworldofwork.co.uk/centres

