Local Council Services

Scottish Borders Council delivers a wide range of services for people facing the prospect of unemployment.

**Advice** - Consumer, money advice, welfare rights and benefits, housing benefits and council tax.

**Housing** - Housing services, rent, council tax arrears, housing benefit, homelessness assessment and advice. For information and advice on a range of housing issues including housing associations, shared ownership, private rented housing, furnished tenancies and single person accommodation visit our housing advice website [www.housing.scotborders.gov.uk](http://www.housing.scotborders.gov.uk) or e-mail [housingenquiries@scotborders.gov.uk](mailto:housingenquiries@scotborders.gov.uk).

**Revenues & Benefits** - Administer Housing and Council Tax Benefits. Visit your local Contact Centre or contact Council Headquarters to make a claim or notify a change in circumstances.

**Employment Access and Training** - A wide range of opportunities in vocational training and access to employment.

**Community Learning and Development** - Individual and group tuition in a range of core skills subjects: communication, literacy and numeracy skills, basic ICT skills, problem solving and working with others. All learning opportunities will include adult educational guidance services. Also, vocational training opportunities are available through the Vocational Training Team and Borders Production Unit.

**Jobs** - Scottish Borders Council employs people in a wide range of occupations and services. Vacancies are advertised on the Council website, in local and/or national press and Jobcentre Plus offices. We are happy to discuss the type of employment opportunities which may arise with you.

**Libraries** - Photocopying, access to newspapers and magazines for job search, computers for public use, access to Open Learning, access to the internet.

**Social Work Services** - Support services for families, carers, people with mental health issues, addiction, disability, homelessness, etc.

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**Local council information**

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main switchboard</td>
<td>Tel: 01835 824000 <a href="mailto:enquiries@scotborders.gov.uk">enquiries@scotborders.gov.uk</a></td>
</tr>
<tr>
<td>Community Learning &amp; Development</td>
<td>Tel: 01896 664160 <a href="http://www.scotborders.gov.uk">www.scotborders.gov.uk</a></td>
</tr>
<tr>
<td>Social Work Services</td>
<td>Tel: 0300 100 1800</td>
</tr>
<tr>
<td>Welfare Benefits Service</td>
<td>Tel: 01896 661934</td>
</tr>
<tr>
<td>Homeless Service</td>
<td>Tel: 01896 661385</td>
</tr>
<tr>
<td>Housing Services</td>
<td>Tel: 01896 661392</td>
</tr>
</tbody>
</table>
REDUNDANCY SUPPORT

SCOTTISH BORDERS

SKILLS DEVELOPMENT SCOTLAND CENTRES
Tel: 0800 917 8000
www.myworldofwork.co.uk
Waukrigg Mill
Duke Street
Galashiels TD1 1QD
12 Howegate
Hawick TD9 0AB

SCOTTISH ENTERPRISE
Etrick Riverside
Dunsdale Road
Selkirk TD7 5EB
Tel: 01750 726500

BUSINESS GATEWAY
Tower Mill
Kirkstile
Hawick TD9 0AE
Tel: 01835 818306

JOBCENTRE PLUS OFFICES
Tel: 0845 604 3719
Upper Houndlaw
Eyemouth TD14 5BS
New Reiver House
High Street
Galashiels TD1 1TD
5-9 North Bridge Street
Hawick TD9 9BN

CITIZENS ADVICE BUREAU
Southfield Community Centre
Station Road
Duns TD11 3EN
Tel: 01361 883340

Community Centre
Albert Road
Eyemouth TD14 5DE
Tel: 01890 750500

111 High Street
Galashiels TD1 1RZ
Tel: 01896 753889

1 Towerdykeside
Hawick TD9 9EA
Tel: 01450 374266

20 Shedden Park Road
Kelso TD5 7AL
Tel: 01573 223516

Chambers Institute
High Street
Peebles EH45 8AJ
Tel: 01721 721722

HM REVENUE & CUSTOMS
Helpline: 0845 3000 627

SDS-1424-Sept17