East Renfrewshire Council Services

East Renfrewshire Council delivers a wide range of services for people facing the prospect of unemployment. These are co-ordinated through their Employability Service Worker.

Tel: 0141 577 8438
www.eastrenfrewshire.gov.uk/Worker

The range of services available include:

**Advice** - Consumer advice, money advice, welfare rights and benefits, housing benefits and council tax.

**CHCP** - access to a range of social care and health services.

**Enterprise** - support to start a business or social enterprise

**Housing** - Access to housing - council, social and private landlord and furnished tenancies; homeless assessment and support; referral to specialist agencies; single person accommodation and advice.

**Jobs** - information on local and national job opportunities; matching to specific vacancies; support to develop a CV, make applications, attend interview, etc.

**Learning & Training** - access to vocational training and help to overcome barriers to employment opportunities; classes in a wide range of subjects including help to improve everyday skills including communication, literacy and numeracy skills, basic ICT skills, problem solving and working with others; adult educational and vocational guidance services.

**Libraries** - Photocopying, access to publications for job search, wide range of supporting information, computers for public use, access to Open Learning, free access to the Internet.

**Volunteering** - access to a wide range of opportunities, matching and support; volunteering linked to employment opportunities

Local council contact information

<table>
<thead>
<tr>
<th>Money Advice</th>
<th>Economic Development Services</th>
<th>Adult Learning Services</th>
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<tbody>
<tr>
<td>Tel: 0141 577 8420</td>
<td>Tel: 0141 577 3773</td>
<td>Tel: 0141 577 3306</td>
</tr>
<tr>
<td>Housing</td>
<td>Social Work Services</td>
<td><a href="mailto:adultlearning@eastrenfrewshire.gov.uk">adultlearning@eastrenfrewshire.gov.uk</a></td>
</tr>
<tr>
<td>Tel: 0141 577 3700</td>
<td>Tel: 0141 577 3003</td>
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<tr>
<td>Literacy Support</td>
<td><a href="http://www.eastrenfrewshire.gov.uk">www.eastrenfrewshire.gov.uk</a></td>
<td><a href="mailto:customerservices@eastrenfrewshire.gov.uk">customerservices@eastrenfrewshire.gov.uk</a></td>
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<tr>
<td>Tel: 0800 052 0239</td>
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Inverclyde Council Services
The Local Authority has a wide remit within community planning, however, it is primarily the Economic Development Service which is concerned with issues related to training and employment.

The vision of the Economic Development Strategy (2011-2014) is to make Inverclyde one of the best improving economic areas within the UK by focusing on jobs, skills, wealth creation and business success.

Trust Employability Services offer a range of employment support and training services - preparing individuals to secure and sustain employment or to help improve their position whilst in work. Support for job matching, application forms, CV preparation, training opportunities and general advice are available at any of our offices at 175 Dalrymple Street, Greenock, or at 7 1/2 John Wood Street, Port Glasgow and Port Glasgow Business & Training Centre. Trust Employability Services are supported with input from Financial Fitness and Inverclyde Council Community Learning & Development Team. For more information please visit www.the-trust.org.uk.

Princes Scottish Youth Business Trust can provide advice, finance and ongoing support for 18-25 year olds who are interested in starting their own business.

Inverclyde Council also offers a wide range of other services suitable for those facing unemployment or who are unemployed, e.g. Advice & Information, Adult Learning, Housing, Jobs within the Council (please see details on Recruitment Section), Libraries (for help with job search) and Social Work Services.
(More details can be found on the website or by telephoning.)

Local council contact information

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<tr>
<th>Economic Development</th>
<th>Inverclyde Council</th>
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<tr>
<td>Regeneration and Planning</td>
<td>Municipal Buildings</td>
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<tr>
<td>Municipal Buildings</td>
<td>Clyde Square</td>
</tr>
<tr>
<td>Clyde Square</td>
<td>Greenock PA15 1LY</td>
</tr>
<tr>
<td>Tel: 01475 715555</td>
<td>Tel: 01475 717171</td>
</tr>
<tr>
<td>Email: <a href="mailto:eds.enquiries@inverclyde.gov.uk">eds.enquiries@inverclyde.gov.uk</a></td>
<td><a href="http://www.inverclyde.gov.uk">www.inverclyde.gov.uk</a></td>
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<tr>
<th>Inverclyde Council Services</th>
<th>The Trust Employability</th>
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<tbody>
<tr>
<td>HR Department</td>
<td>Westburn Centre</td>
</tr>
<tr>
<td>General phone lines: 01475 712740</td>
<td>175 Dalrymple Street</td>
</tr>
<tr>
<td>Email: <a href="mailto:recruitmentservices@inverclyde.gov.uk">recruitmentservices@inverclyde.gov.uk</a></td>
<td>Greenock PA15 1JZ</td>
</tr>
<tr>
<td></td>
<td>Tel: 01475 553349</td>
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<td></td>
<td><a href="http://www.the-trust.org.uk">www.the-trust.org.uk</a></td>
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RENFREWSHIRE & INVERCLYDE

Renfrewshire Council Services

Renfrewshire Council works with partners within the PACE initiative to ensure that those facing redundancy are given maximum help to cope with this situation.

The council also offers a free, confidential money advice service through the Advice Works project which will provide impartial information and advice on:

- redundancy
- benefits entitlement
- appealing state benefit decisions
- debt and money management

Renfrewshire Council delivers a wide range of services for people facing the prospect of unemployment. These are coordinated through their Invest Employability Service.

Invest in Renfrewshire
Skills and Employability Hub
Russell Institute
30 Causeyside Street
Paisley PA1 1UN

Local council contact information

Advice Works (open 1pm - 4pm)
8 Collier Street
Johnstone PA5 8AR
Helpline: 01505 381055
Email: adviceworks@renfrewshire.gov.uk
www.renfrewshire.gov.uk/adviceworks
REDUNDANCY SUPPORT

RENFREWSHIRE & INVERclyde

SKILLS DEVELOPMENT SCOTLAND CENTRES
Tel: 0800 917 8000
www.myworldofwork.co.uk
Barrhead Foundry
Main Street
Barrhead G78 1SW
112 West Blackhall Street
Greenock PA15 1XR
30 Causeyside Street
Paisley PA1 1UN

WEST COLLEGE SCOTLAND
West College Scotland delivers a range of part time, full time and short courses to support individuals learn new skills or update their existing skills for the current labour market.
www.westcollegescotland.ac.uk
Tel: 0300 600 6060
info@wcs.ac.uk
Greenock Campus
Finnart Street
Greenock PA16 8HF
Paisley Campus
Renfrew Road
Paisley PA3 4DR

PRINCES TRUST (YOUTH BUSINESS SCOTLAND)
www.psybt.org.uk
Municipal Buildings
Clyde Square
Greenock PA15 1LY
Tel: 01475 715 555
c/o Scottish Enterprise
27 Causeyside Street
Paisley PA1 1UL
Tel: 0141 842 3669

INLAND REVENUE
Centre One - Queensway House
East Kilbride G79 1AA
Taxes Helpline: 0845 300 0627

JOBCENTRE PLUS
To apply for Jobseekers Allowance online go to www.direct.gov.uk/jsaonline or phone 0800 055 6688
To contact your local Jobcentre Plus office, telephone 0845 604 3719
99 Dalrymple Street
Greenock PA15 1QL
49a High Street
Paisley PA12AN
11 Floors Street
Johnstone PA5 8QT
20 Paisley Road
Barrhead G78 1NF

BUSINESS GATEWAY
www.bgateway.com
2 Spiersbridge Way
Spiersbridge Business Park
Thornliebank G64 8NG
Tel: 0141 530 2406
Municipal Buildings
Clyde Square
Greenock PA15 1LY
Tel: 01475 715555
The Foundry
Main Street
Barrhead G78 1SW
Tel: 0141 530 2407

CITIZENS ADVICE BUREAUX
Citizens Advice Direct
Tel: 0808 800 9060
www.adviceguide.org.uk/scotland
216 Main Street
Barrhead G78 1SN
Tel: 0141 881 2032
45 George Street
Paisley PA1 2JY
Tel: 0141 889 2121

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