

## REDUNDANCY SUPPORT

# EAST RENFREWSHIRE, RENFREWSHIRE & INVERCLYDE

### East Renfrewshire Council Services

East Renfrewshire Council delivers a wide range of services for people facing the prospect of unemployment. These are co-ordinated through their Employability Service Work EastRen.

Tel: 0141 577 8438

[www.workeastren.co.uk](http://www.workeastren.co.uk)

#### The range of services available include:

**Money Advice** - Consumer advice, money advice, welfare rights and benefits, housing benefits and council tax.

**HSCP** - access to a range of social care and health services.

**Enterprise** - support to new and existing businesses and social enterprises.

**Housing** - Access to housing - council, social and private landlord and furnished tenancies; homeless assessment and support; referral to specialist agencies; single person accommodation and advice.

**Jobs** - information on local and national job opportunities; matching to specific vacancies; support to develop a CV, make applications, attend interview, etc.

**Learning & Training** - access to vocational training and help to overcome barriers to employment opportunities; classes in a wide range of subjects including help to improve everyday skills including communication, literacy and numeracy skills, basic ICT skills, problem solving and working with others; adult educational and vocational guidance services.

**Libraries** - Photocopying, access to publications for job search, wide range of supporting information, computers for public use, access to Open Learning, free access to the Internet.

**Volunteering** - access to a wide range of opportunities, matching and support; volunteering linked to employment opportunities

### Local council contact information

#### Money Advice

Tel: 0141 577 8420

#### Housing

Tel: 0141 577 3700

#### Literacy Support

Tel: 0141 577 3306

#### Economic Development Services

Tel: 0141 577 3325

[business@eastrenfrewshire.gov.uk](mailto:business@eastrenfrewshire.gov.uk)

#### Social Work Services

Tel: 0141 577 3003

[www.eastrenfrewshire.gov.uk](http://www.eastrenfrewshire.gov.uk)

#### Adult Learning Services

Tel: 0141 577 3306

[adultlearning@eastrenfrewshire.gov.uk](mailto:adultlearning@eastrenfrewshire.gov.uk)

#### Customer First

Tel: 0141 577 3000

[customerservices@eastrenfrewshire.gov.uk](mailto:customerservices@eastrenfrewshire.gov.uk)

**Due to current Coronavirus restrictions, some offices may not be open. Please contact via telephone or email, or visit the website for information and advice.**

## REDUNDANCY SUPPORT

# EAST RENFREWSHIRE, RENFREWSHIRE & INVERCLYDE

### Renfrewshire Council Services

Renfrewshire Council offers a wide range of services for people facing redundancy and unemployment. We can support individuals through the following services:

**Employment & Training** - develop practical support to apply for jobs, create a CV, and prepare for interviews. Get access to a wide range of accredited training opportunities and a job matching service to link you to recruiting employers.

**Get registered and start your journey towards continued employment.** Call the team on 0300 300 1180 or email [invest@renfrewshire.gov.uk](mailto:invest@renfrewshire.gov.uk). Check out [www.investrenfrewshire.com](http://www.investrenfrewshire.com) and like us on Facebook for regular updates on employment and training opportunities

**Jobs** - all council jobs are advertised on <https://www.myjobscotland.gov.uk/> - sign up to access alerts for suitable opportunities.

**Adult Learning & Literacy Services** - delivering learning opportunities to families and adults aged 16 years and over throughout Renfrewshire. Call the team on 0141 618 2873 or email [als.els@renfrewshire.gov.uk](mailto:als.els@renfrewshire.gov.uk)

**Enterprise and Business Start Up** - Business Gateway Renfrewshire works with individuals and businesses across Renfrewshire to support them to achieve their ambitions and goals. Whether you are considering self employment, starting a business or already running a new or existing business, we can support you with a range of advice, expert knowledge, business information, business incubation services and programmes and market intelligence. Email the team: <https://www.bgateway.com/local-offices/renfrewshire/contact-us>

**Advice Works** - offering a free and confidential service where trained advisers provide money and debt advice. You can call the team on 0300 300 1238 or email [adviceworks@renfrewshire.gov.uk](mailto:adviceworks@renfrewshire.gov.uk)

**Benefits** - if you are no longer in employment, you should apply for the benefits you are entitled to, such as

- **Universal Credit** if you are on a low income or out of work
- **Crisis Grants** from Scottish Welfare Fund
- **Best Start Grants** from Social Security Scotland

You should also apply for **Council Tax Reduction** and **Housing Benefit** if you are eligible.

**Housing Options** - to access advice and guidance on all aspects of Council housing contact 0300 300 0222 and speak to the team

### Local council contact information

**Tel:** 0300 300 0300

**Email:** [customerservices.contact@renfrewshire.gov.uk](mailto:customerservices.contact@renfrewshire.gov.uk)  
[www.renfrewshire.gov.uk](http://www.renfrewshire.gov.uk)

## REDUNDANCY SUPPORT

# EAST RENFREWSHIRE, RENFREWSHIRE & INVERCLYDE

### Inverclyde Council Services

Inverclyde Council offers a range of services suitable for those facing unemployment or who are unemployed. Through Council direct provision and via contracted services, we can support individuals through:-

**Training & Employment** - Access a wide range of accredited training opportunities. Develop practical support to apply for jobs, create a CV, and prepare for interviews. Gain confidence in your abilities and look at the skills and attributes you currently have, while action planning for attainment of new skills and abilities. These services are provided by Trust Employability Services section of Inverclyde Community Development Trust (ICDT) Ltd. Contact them on **553300** or email [info@the-trust.org.uk](mailto:info@the-trust.org.uk) to register for all available services, and follow them on Facebook and Twitter ([trustinverclyde](https://www.facebook.com/trustinverclyde)) for updates on all training and employment opportunities

**Employer Engagement, In-Work Training & Support** - This service is delivered directly by the Council in partnership with Enable Scotland. Initial enquiries should be directed to [employabilityandskills@inverclyde.gov.uk](mailto:employabilityandskills@inverclyde.gov.uk)

**Council Jobs** - all council jobs are advertised on [www.myjobscotland.gov.uk](http://www.myjobscotland.gov.uk). Sign up to access alerts for suitable opportunities.

### Adult Learning & Literacy Services -

delivering learning opportunities to Inverclyde families and adults aged 16 years and over. Call **715450** or email [cl.d.admin@inverclyde.gov.uk](mailto:cl.d.admin@inverclyde.gov.uk).

**Digital Services** - Inverclyde Libraries offers computer access across branches which are free to use. All libraries are also Wi-Fi enabled.

**Business Start-Up** - Inverclyde **Business Gateway** provides a variety of resources, support and tools to help create new opportunities for those looking to set up in business, learn new skills and access a wide range of business grants. Call **01475 778465** or email via the website at [www.bgateway.com/local-offices/inverclyde/contact-us](http://www.bgateway.com/local-offices/inverclyde/contact-us)

**Inverclyde Advice Service** offers a free and confidential service where trained advisers provide benefit, money and debt advice. Contact **715365** or email [triage.advice@inverclyde.gov.uk](mailto:triage.advice@inverclyde.gov.uk).

**Housing** - You should also apply for Council Tax Reduction and Housing Benefit if you are eligible. Details can be accessed here [www.inverclyde.gov.uk/advice-and-benefits/housing-benefit-and-council-tax-reduction](http://www.inverclyde.gov.uk/advice-and-benefits/housing-benefit-and-council-tax-reduction)

**Employer Wage Subsidies** - Inverclyde Council can provide local employers with a wage subsidy if they hire local residents in to new posts. Inverclyde Council Employability & Skills section can be contacted via [employabilityandskills@inverclyde.gov.uk](mailto:employabilityandskills@inverclyde.gov.uk)

### Local council contact information

Regeneration & Planning Service,  
Municipal Buildings  
Clyde Square  
Greenock PA15 1LY

**Email:** [employabilityandskills@inverclyde.gov.uk](mailto:employabilityandskills@inverclyde.gov.uk)

#### Inverclyde Council

Clyde Square  
Greenock  
PA15 1LY

**Tel:** 01475 717171

[www.inverclyde.gov.uk](http://www.inverclyde.gov.uk)

## REDUNDANCY SUPPORT

# EAST RENFREWSHIRE, RENFREWSHIRE & INVERCLYDE

### SKILLS DEVELOPMENT SCOTLAND CENTRES

Tel: 0800 917 8000  
[www.myworldofwork.co.uk](http://www.myworldofwork.co.uk)

112 West Blackhall Street  
Greenock PA15 1XR

30 Causeyside Street  
Paisley PA1 1UN

### WEST COLLEGE SCOTLAND

West College Scotland delivers a range of part time, full time and short courses to support individuals learn new skills or update their existing skills for the current labour market.

[www.westcollegescotland.ac.uk](http://www.westcollegescotland.ac.uk)

Tel: 0300 600 6060  
[info@wcs.ac.uk](mailto:info@wcs.ac.uk)

**Greenock Campus**  
Finnart Street  
Greenock PA16 8HF

**Paisley Campus**  
Renfrew Road  
Paisley PA3 4DR

### PRINCES TRUST (YOUTH BUSINESS SCOTLAND)

[www.psybt.org.uk](http://www.psybt.org.uk)

Municipal Buildings  
Clyde Square  
Greenock PA15 1LY  
Tel: 01475 715 555

c/o Scottish Enterprise  
27 Causeyside Street  
Paisley PA1 1UL  
Tel: 0141 842 3669

### INLAND REVENUE

Centre One - Queensway House  
East Kilbride G79 1AA  
Taxes Helpline: 0845 300 0627

### JOBCENTRE PLUS

To apply for Jobseekers Allowance online go to [www.direct.gov.uk/jsaonline](http://www.direct.gov.uk/jsaonline) or phone 0800 055 6688

To contact your local Jobcentre Plus office, telephone 0845 604 3719

99 Dalrymple Street  
Greenock PA15 1QL

49a High Street  
Paisley PA1 2AN

11 Floors Street  
Johnstone PA5 8QT

20 Paisley Road  
Barrhead G78 1NF

### BUSINESS GATEWAY

[www.bgateway.com](http://www.bgateway.com)

2 Spiersbridge Way  
Spiersbridge Business Park  
Thornliebank G64 8NG  
Tel: 0141 530 2406

Municipal Buildings  
Clyde Square  
Greenock PA15 1LY  
Tel: 01475 715555

The Foundry  
Main Street  
Barrhead G78 1SW  
Tel: 0141 530 2407

### CITIZENS ADVICE BUREAUX

Citizens Advice Direct  
Tel: 0808 800 9060  
[www.adviceguide.org.uk/scotland](http://www.adviceguide.org.uk/scotland)

216 Main Street  
Barrhead G78 1SN  
Tel: 0141 881 2032

7 Glasgow Road,  
Paisley PA1 3QS  
Tel: 0141 889 2121

[www.renfrewshirecab.org.uk](http://www.renfrewshirecab.org.uk)

SDS-1423-Mar21

**PACE**



Scottish Government  
Riaghaltas na h-Alba  
[gov.scot](http://gov.scot)