

# REDUNDANCY SUPPORT

# INNER MORAY FIRTH

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## Local Council Services

The Highland Council is responsible for the delivery of a wide range of services for people facing the prospect of unemployment.

**Welfare support advice** - Debt, welfare rights and benefits, your fuel bills, help to pay your rent and council tax. Crisis payments and grants to help people remain in their homes are also available and do not need to be paid back.

**Housing for Council tenants** - Housing management services, tenancy sustainment and payment of rent.

**Consumer** advice includes faulty goods and services, and misleading price claims.

**Children services** - services to improve services and outcomes for children and their families.

## High Life Highland services

**Adult learning** - Providing learning programmes and support in a range of subjects including; reading, writing, numbers, digital literacy and English for Speakers of Other Languages. SQA accredited qualifications are available including; communications, numeracy, ICT, health and wellbeing, volunteering and employability.

**Libraries** - Access to a wide range of digital resources to help with job searching, employment skills, literacy skills, learning a new language and revising for the UK driving theory test.

[www.highlifehighland.com/libraries](http://www.highlifehighland.com/libraries)

Contact our libraries team Tel: **01349 781361** or email: [libraries@highlifehighland.com](mailto:libraries@highlifehighland.com)

### Local council contact information

**The Highland Council**

**Tel:** 01463 702 000

**[www.highland.gov.uk](http://www.highland.gov.uk)**

**Highlife Highland**

**Tel:** 01349 781700

**[www.highlifehighland.com](http://www.highlifehighland.com)**

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### SKILLS DEVELOPMENT SCOTLAND CENTRES

Tel: 0800 917 8000  
[www.myworldofwork.co.uk](http://www.myworldofwork.co.uk)

1-5 Church Street  
Inverness IV1 1DY  
Tel: 01463 382 990

County Buildings  
84 High Street  
Dingwall IV15 9QN  
Tel: 01349 627001

### CITIZENS ADVICE BUREAU

Inverness Badenoch and  
Strathspey  
C29-31 Union Street  
Inverness IV1 1QA  
Tel: 01463 237664

Ross & Cromarty  
Suie House  
Market Square  
Alness IV17 0UD  
Tel: 01349 883333  
Email: [bureau@alnesscab.casonline.org.uk](mailto:bureau@alnesscab.casonline.org.uk)

2 Achany Road  
Dingwall IV15 9JB  
Tel: 01349 864850  
Email: [bureau@alnesscab.casonline.org.uk](mailto:bureau@alnesscab.casonline.org.uk)

### HIGHLANDS & ISLANDS ENTERPRISE - Inner Moray Firth

An Lòchran  
10 Inverness Campus  
Inverness IV2 5NA  
Tel: 01463 245245  
Email: [enquiries@hient.co.uk](mailto:enquiries@hient.co.uk)  
[www.hie.co.uk](http://www.hie.co.uk)

### JOBCENTRE PLUS

Helpline: 0800 169 0190  
[www.gov.uk](http://www.gov.uk)

River House  
Young Street  
Inverness IV3 5BP

High Street  
Dingwall IV15 9HL

43 High Street  
Invergordon IV18 0DG

### Inverness College UHI

Business Solutions Team  
1 Inverness Campus  
IV2 5NA  
Tel: 01463 273666  
Email: [business.ic@uhi.ac.uk](mailto:business.ic@uhi.ac.uk)  
[www.inverness.uhi.ac.uk](http://www.inverness.uhi.ac.uk)

### HIGHLAND COUNCIL WELFARE SUPPORT TEAM

Contact our welfare specialists.  
Tel: 0800 090 1004  
Email: [welfare.support@highland.gov.uk](mailto:welfare.support@highland.gov.uk)  
[www.welfare.support@highland.gov.uk](http://www.welfare.support@highland.gov.uk)

### BUSINESS GATEWAY

81 Castle St  
Inverness IV2 3EA  
Tel: 01463 898466.  
[www.bgateway.com](http://www.bgateway.com)

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**PACE**



Scottish Government  
Riaghaltas na h-Alba  
[gov.scot](http://gov.scot)