Your local council delivers a wide range of services for people facing the prospect of unemployment.

**Advice** - Consumer, debt, welfare rights and benefits, reducing your fuel bills, housing benefits and council tax.

**Housing** - Housing services, council bills, rent, council tax arrears, housing benefit, housing associations, shared ownership, hostels, private rented housing, furnished tenancies, single person accommodation, homelessness assessment and advice.

**Adult and Community Education** - Classes in a wide range of subjects including help to improve everyday skills (includes adult guidance services).

**Jobs** - For details of all local authority vacancies visit [www.myjobscotland.gov.uk](http://www.myjobscotland.gov.uk)

**Libraries** - Photocopying, access to newspapers and magazines for job search, computers for public use, access to Open Learning, access to the internet.

**Social Work Services** - Support services for families in crisis, mental health issues, addiction, dependant care, disability, etc.

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**Local council contact information**

**North Ayrshire**
Tel: 01294 324100
[www.north-ayrshire.gov.uk](http://www.north-ayrshire.gov.uk)

**East Ayrshire**
Tel: 0845 724 0000
[www.east-ayrshire.gov.uk](http://www.east-ayrshire.gov.uk)

**South Ayrshire**
Tel: 01292 612000
[www.south-ayrshire.gov.uk](http://www.south-ayrshire.gov.uk)
Voluntary Work

Voluntary work is something you may not have considered before. However, voluntary work can provide the opportunity to build on existing skills, whilst also gaining new skills and experience that could lead to new job opportunities. Some voluntary organisations also offer training to SVQ standard.

To find out more about becoming a volunteer, and the type of volunteering opportunities available, contact your local volunteer office.

If you decide to take up volunteering and are in receipt of Jobseeker’s Allowance and/or any other benefits, you should advise your local Jobcentre.

Volunteer Centre
East Ayrshire
32A Grange Street
Kilmarnock
Cumnock KA1 2DD
Tel: 01563 544765
Fax: 01563 534358
Email: volunteer@eav.org.uk

The Ayrshire
Community Trust
71 Princes Street
Ardrossan KA22 8EH
Tel: 01294 475618
Fax: 01294 475610
Email: info@vcna.org.uk
www.theayrshirecommunitytrust.co.uk

Volunteer Centre
East Ayrshire
16 Glaisnock Street
Cumnock KA18 1DA
Tel: 01290 420222
Fax: 01290 424555
Email: volunteer@eav.org.uk

Volunteer Centre
South Ayrshire
60 Kyle Street
Ayr KA7 1RZ
Tel: 01292 263626
Fax: 01292 267677
Email: enquiries@volunteersouthayrshire.org.uk
www.volunteersouthayrshire.org.uk
REDUNDANCY SUPPORT

AYRSHIRE

SKILLS DEVELOPMENT SCOTLAND CENTRES
Tel: 0800 917 8000
www.myworldofwork.co.uk
37 Carrick Street
Ayr KA7 1NS
Unit 12, Rivergate Centre
Irvine KA12 8EH
55 John Finnie Street
Kilmarnock KA1 1BS

COLLEGES OF FURTHER AND HIGHER EDUCATION IN AYRSHIRE

Ayr College
Dam Park
Ayr KA8 0EU
Tel: 01292 265184
www.ayrcoll.ac.uk

James Watt College
North Ayrshire Campus
Lauchlan Way
Kilwinning A13 6DE
Tel: 01294 559000
www.jameswatt.ac.uk

Kilmarnock College
Holehouse Road
Kilmarnock KA3 7AT
Tel: 01563 523501
www.kilmarnock.ac.uk

BUSINESS GATEWAY CENTRES

5 Killoch Place
Ayr KA7 2EA
Tel: 01292 284839

53 John Finnie Street
Kilmarnock KA1 1BN
Tel: 01563 541579

HMRC ENQUIRY CENTRES
Tel: 0300 200 3300
Marress House
Friarscroft
Irvine KA12 8XG
5-7 River Street
Ayr KA8 0BJ

CITIZENS ADVICE BUREAUX

77A Townhead Street
Cumnock KA18 1LF
Tel: 01290 429500
66 High Street
Irvine KA12 0BA
Tel: 01294 278051
43 Main Street
Kilbirnie KA25 7BY
Tel: 01505 682830
3 John Dickie Street
Kilmarnock KA1 1HW
Tel: 01563 544744
Park Terrace
Lamlash KA27 8NB
Tel: 01770 600210
36 Boyd Street
Largs KA30 8LE
Tel: 01475 673586
12-14 Nineyards Street
Saltcoats KA21 5HS
Tel: 01294 467848

JOBCENTRE PLUS OFFICES
Tel: 0845 604 3719
Wallacetoun House,
John Street
Ayr KA8 0BX
33-43 Townhead Street
Cumnock KA18 1JZ
75 Dalrymple Street
Girvan KA26 9BS
121 High Street
Irvine KA12 8AA
Walker Street
Kilbirnie KA25 6HL
17 Grange Street
Kilmarnock KA1 2DF
13 Dockhead Street
Saltcoats KA21 5EZ

For new claims:
apply online at
www.direct.gov.uk
or Tel: 0800 055 6688

Benefit enquiries:
Tel: 0845 608 8632