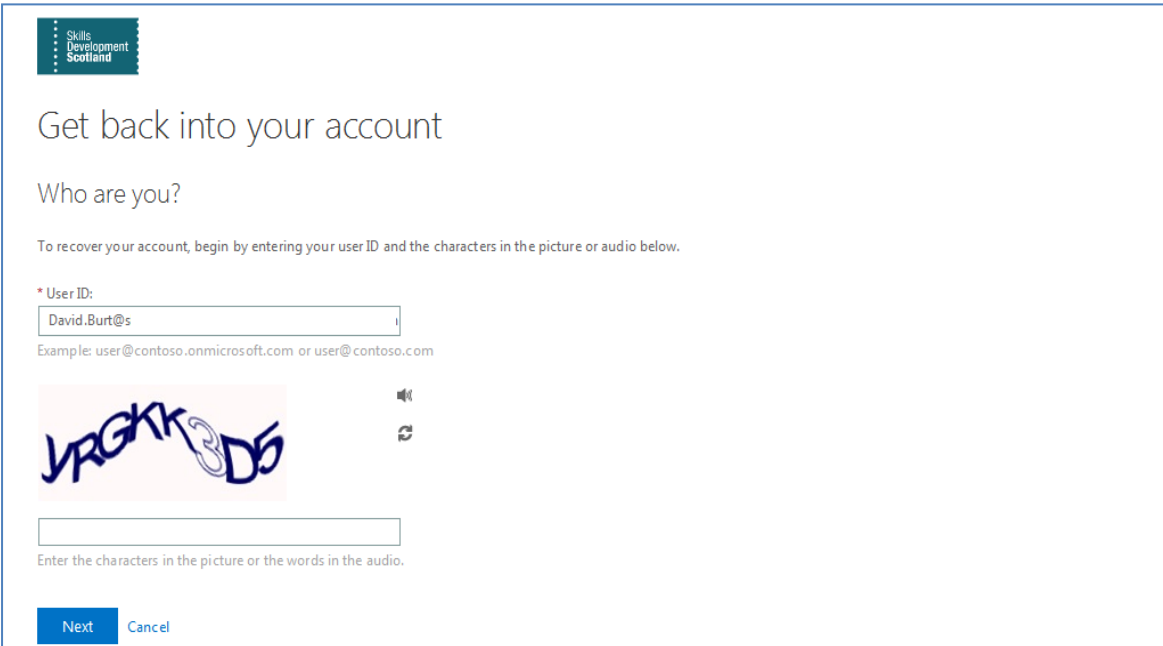


**Reset Password aka “Get back into your account”**

The contact information you added in “Don’t lose your password” will be used in this process

Follow the pictures to reset your password. David Burt has been selected as the user in this illustration.


Click on “Can’t access your account?” and then “Work or school account”



Enter the characters in the picture and select next.

# Reset Password aka "Get back into your account"

## Using email



### Get back into your account

**verification step 1** > choose a new password


Please choose the contact method we should use for verification:

- Email my alternative email address
- Send a text to my mobile phone number
- Call my mobile phone number
- Call my office phone number

You will receive an email containing a verification code at your alternative email address (ro\*\*\*\*\*@gmail.com).

[Email](#)

[Cancel](#)



### Get back into your account

**verification step 1** > choose a new password


Please choose the contact method we should use for verification:

- Email my alternative email address
- Send a text to my mobile phone number
- Call my mobile phone number
- Call my office phone number


We've sent an email message containing a verification code to your inbox.

[Next](#) [Try again](#) [Contact your administrator](#)

[Cancel](#)




### Get back into your account

 Your password has been reset

# Reset Password aka "Get back into your account"

## Using mobile phone



### Get back into your account

**verification step 1** > choose a new password


---

Please choose the contact method we should use for verification:

- Email my alternative email address
- Send a text to my mobile phone number
- Call my mobile phone number
- Call my office phone number

In order to protect your account, we need you to enter your complete mobile phone number (\*\*\*\*\*74) below. You will then receive a text message with a verification code which can be used to reset your password.

Cancel



### Get back into your account

**verification step 1** > choose a new password


---

Please choose the contact method we should use for verification:

- Email my alternative email address
- Send a text to my mobile phone number
- Call my mobile phone number
- Call my office phone number

In order to protect your account, we need you to enter your complete mobile phone number (\*\*\*\*\*74) below. You will then receive a text message with a verification code which can be used to reset your password.

Cancel



### Get back into your account

**verification step 1** > choose a new password


---

Please choose the contact method we should use for verification:

- Email my alternative email address
- Send a text to my mobile phone number
- Call my mobile phone number
- Call my office phone number

We've sent a text message to your phone number containing a verification code.

Cancel




### Get back into your account

**verification step 1** ✓ > **choose a new password**

---

\* Enter new password:

\* Confirm new password:



### Get back into your account

✓ Your password has been reset

To sign in with your new password, [click here](#).